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RESOURCE GUIDE

July 9, 2020

Phoenix rescue mission

Resource Guide is maintained by Pamela Morrison. Feedback or updates should be communicated to her at pmorrison@phxmission.org

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| **SHELTER ASSISTANCE** | | | **Calling the INDIVIDUAL SHELTERS will NOT get people on the WAIT** **LISTS**.  Families in need of shelter MUST be SCREENED in person at the **Housing HUB.**  Adults with no children need to be screened at the **Brian Garcia Welcome Center**  People wanting RECOVERY or SOBER LIVING need to apply with individual PROGRAMS. |
| **Name of Agency** | **Phone #** | **Location** | **Special Details** |
| Family Housing Hub | 602-595-8700 | 3307 E. Van Buren,  Suite 108  Phoenix, AZ 85009  **SATELLITE OFFICES:**  Cap at Gilbert Center  635 E. Broadway  Mesa, AZ 85204  Save The Family Foundation  125 E. University Dr.  Mesa, AZ 85201  Pendergast Community Center  Family Resource Center  1055 W. Mariposa  Phoenix, AZ 85037 | **Families in need of shelter/housing must apply in person.**  Van Buren location Hours:  Mon | 8AM-7PM,  Tues.-Thurs | 8AM-4PM,  Fri. | 10AM-4PM, has a red door, easier to find.  Cap at Gilbert Center Hours:  Tues | 8AM-4PM  Save The Family Foundation Hours:  Wed | 8AM -12PM  Pendergast Community Center  Thu | 8AM-4PM  ALL FAMILY shelters receive REFERRAL though the Housing HUB-Families must be screened and placed on the WAIT LIST for Emergency Shelter or HOUSING  Additional info: Satellite offices are **closed** at this time until further notice. Van Buren location  Website: <https://umom.org/shelter/> |
| Central Arizona Shelter Services (CASS)  This center is based inside the Human Services Campus (HSC)  **To get to CASS or Lodestar, and other buildings, must enter thru Brian Garcia Welcome Center** located at HSC. | (CASS)  602-256-6945  CASS FAX  602-256-6401  Medical Services  602-258-8283  Dental  602-362-0744 | Brian Garcia Welcome Center  206 S. 12th Ave  Phoenix, AZ 85007  CASS (inside Human Services Campus)  230 S. 12th Ave,  Phoenix, AZ 85007 | Summary: All single adults 18yrs and older must be screened and placed on the wait list for SHELTER or HOUSING ASSISTANCE and must apply in person at the CASS (Central AZ Shelter Services) campus. Will not house sexual offenders:  MUST GO THRU:  **Brian Garcia Welcome Center** | Human Services Campus  206 S. 12th Avenue | Phoenix, AZ 85007  602-229-5155 | Open 7:30AM-5PM M-F (First come, first served)  Seniors and Veterans can also apply at the Brian Garcia Welcome Center  (Lodestar Day Center use Brian Garcia Number 602-229-5155).  Website: [www.cassaz.org](http://www.cassaz.org). |
| Gift of Mary | 602-254-8424 | CONFIDENTIAL | Summary: Shelter for single women and women with children up to age 4, and single men over 50. Available to healthy working adults. **DO NOT HAVE HANDICAPPED FACILITIES**. Long term, maximum 30 days.  Call Mon-Thu | 3:30PM-5PM for availability and if available will be asked to come the next day for intake. May not answer in morning as they are processing the rooms from the night before. |
| Dream Center | 602-346-8700 | 3210 NW Grand Ave  Phoenix, AZ | Summary: This is a Christian Recovery program. It is a residential program which provides room/board for adult men/women 18yrs and older.  Additional info: **They do not have handicapped facilities** and must be physically fit to climb stairs (programs on 2nd & 3rd floors), free from drugs or alcohol, free from diagnosed Severe Mental Illness. Cannot help those who have more than 2-3 medications (may make exceptions – call) and cannot take sex offenders. Must commit to a 6-month program.  **To be referred, first step is to contact Church on the Street** (602-257-8918) who partners with Dream Center and does initial intake.  Website: [https://phoenixdreamcenter.org](https://phoenixdreamcenter.org/?gclid=Cj0KCQjwo6D4BRDgARIsAA6uN1_sM98_blrf0MF7NSB1v1cOpAwBtBpbG4XaAY-U8DbSN7dR0JLmXHcaAisSEALw_wcB) |
| SUPPORT HOUSING FOR:  **INDIVIDUAL HOUSES:**  Maggie’s Place  Magdalene House  Elizabeth House  Michael House  Hannah House | 602-246-3724 **initial intake line for ALL houses**  No phone listed  602-257-4648  480-491-0446  623-842-1000  480-292-7240 | Multiple Locations  (CONFIDENTIAL) | Housing for **PREGNANT WOMEN ONLY.**  **Must call number listed for initial intake for all houses, Mon-Thurs | 9AM-1PM**.  **Maggie’s Place:** Can stay nine months post pregnancy. To be here, you must be pregnant, age 18 or older, free from drugs or alcohol, free from diagnosed Severe Mental Illness, free from immediate physical danger and without other children in her immediate care. |
| Brian Garcia Welcome Center | 602-759-5356  602-229-5155 | 206 S. 12th Ave  Phoenix, AZ 85007 | Summary: This center is based inside the Human Services Campus. This is the gateway to the other buildings: CASS, Lodestar, etc. Must go thru Brian Garcia Welcome Center to be able to get to the other buildings.  Call or visit the CASS Welcome Center to get assistance with shelter needs for single adults. Cannot take sexual offenders.  **THIS IS where SINGLE ADULTS 18yrs and older are screened for SHELTER or HOUSING**  Brian Garcia Welcome Center | Human Services Campus  206 S. 12th Avenue | Phoenix, AZ 85007  602-229-5155 | Mon-Fri | 7:30AM-5PM (First come, first served)  Seniors and Veterans can also apply at the Brian Garcia Welcome Center  The Lodestar Day Center provides many different programs: job assistance, veterans, seniors, mental health, etc.  Points of contact:   * Richard Crews, Program Manager, rcrews@hsc-az.org * Cole Hickman, Welcome Center Manager, chickman@hsc-az.org   COVID-19 Special Circumstances: <https://hsc-az.org/covid-19/>  Website: <https://hsc-az.org/> |
| Child Crisis Arizona (formerly Crisis Nursery) | 480-834-9424  preferred line admin building Mon-Fri | 9AM to 5PM  480-969-2308 emergency receiving | CONFIDENTIAL LOCATION  Corporate address  817 N. Country Club  Mesa, AZ 85201 | Call for assistance, parents can ask for a TEMPORARY PLACEMENT for their children in times of high stress or danger.  602-273-7363 is still usable but automatically ties into the preferred line  Website: [www.childcrisisaz.org](http://www.childcrisisaz.org) |
| The Bridge to Hope | 602-589-5556 | CONFIDENTIAL LOCATION  Corporate address:  1815 W. Missouri Ave,  Suite 105,  Phoenix, AZ 85015 | Call to apply, this is **NOT** emergency assistance, this is a LONG TERM Transitional Program. Corporate address:  Additional info: Homeless single mothers and their children  **To qualify for the program, a person MUST meet the following qualifications:**  You must be homeless  You must be a single mother  Living apart from the husband, boyfriend or significant other at the time you apply for housing  Have children under the age of 10, nor more than two children  You must be willing and able to work full-time, you do not need to be employed upon entering  The mother must be drug free prior to entering our housing ministry, if you have struggled with substance abuse, be engaged in a program of support  Be willing to permit property visits by the B2H staff and personnel to determine that all requirements are being followed  Work weekly with a B2H case manager to set and obtain both short term and long-term goals  Attend evening programming provided by The Bridge to Hope  Work with a mentoring team from a local Christian congregation, attending church with them weekly  If you have children, but they are placed in the custody of DCS (formerly CPS), you may still qualify for The Bridge to Hope. We welcome you to call and discuss your situation.  Hours: Mon-Fri | 8:30AM-3:00PM  Website: <https://b2hope.org/> |
| SUPPORT HOUSING FOR:  Sally’s Place  Weldon House  HER House  Legacy House  SEEDS  NCADD (National Council on Alcohol and Drug Dependency)  (Recovery program) | 602-558-5177 for Heather  Carnahan  Treatment Coordinator  602-264-6214 General line for different programs | CONFIDENTIAL LOCATIONS  Corporate address:  4201 N. 16th St, Suite 140  Phoenix, AZ 85016 | Recovery program, NOT Emergency Shelter. Sally’s Place/Houses are a supportive housing program for pregnant women or women who have recently given birth and who are seriously mentally ill and are struggling with substance abuse.  **CONTACT THE TREATMENT COORDINATOR, Heather Carnahan 602-558-5177**  For referrals to the following support housing: Sally’s Place, Weldon House, HER house, SEEDS and Legacy and also for referrals for treatment.  **NCADD i**s the initial starting point for intensive out-patient treatment.  Additional info:  **Sally’s Place** is a supportive housing program for pregnant women struggling with addiction. The program provides a supportive environment in which women are given the opportunity to parent their newborn. The goal is to re-introduce the woman and her child into the community with safe housing, support, and continued resources.  Eligibility - Sally’s Place is open to women who:  • Are pregnant or have recently given birth (infant is less than 3 months old)  • Have a mental illness (not required, but priority is given for placement)  • Are actively working on recovery  **Legacy House:** Legacy House is a short-term, supportive housing for women participating in our outpatient treatment program.  Referrals often come directly from the justice system.  Legacy House seeks to provide a safe living environment for women while they focus on their initial 3-6 months of outpatient therapy  Eligibility - Legacy House is open to:  Women who are:  Working on substance abuse issues  Homeless  Have recently been incarcerated  **H.E.R. House** is a supportive housing environment for single women who are not currently parenting. The women at H.E.R house receive case management, vocational training and guidance, and treatment in NCADD’s outpatient program. The goal of H.E.R. House is to help women seek economic independence and long-term recovery.  Eligibility - H.E.R. House is open to:  Women who:  Are homeless​  Have no children in custody  Are actively working on recovery  Sally’s Place Website: <https://ncadd-phx.org/sally-s-place/>  Weldon House Website: <https://ncadd-phx.org/weldon-house-1/>  Her House Website: <https://ncadd-phx.org/her-house-1/>  Legacy House Website: <https://ncadd-phx.org/legacy-house-1/> |
| Church on the Street | 602-257-8918 | 3210 NW Grand  Phoenix, AZ 85009 | Summary: Church on the street partners with the Dream Center so this is step one to be referred to DREAM CENTER’s Recovery Program. This a residential recovery program for adult men/women 18yrs & older. Call for initial intake screening.  To be referred need to be physically fit to climb stairs. They have NO HANDICAPPED facilities and cannot have more than 2-3 medications, may have exceptions but need to call for screening. For males, contact Patrick at 623-201-2064. For females, contact C.G. at 480-496-7145.  COVID-19 Update: Women’s shelter closed due to COVID-19 480-469-7145. Ask for CG for status updates.  Points of contact: Pastor Pat Bianco: Milestones coordinator: 602-423-4757  Website: <https://cotsphoenix.org/> |
| MANA House | 602-254-6785 – direct to MANA House, will be directed to referral number | CONFIDENTIAL LOCATION | **HOMELESS VETERANS ONLY**. MANA House does not do intake or take referrals.  All homeless veterans must start at the Community Resources Referral Center 602-248-6040, 1500 E. Thomas Rd, Phoenix, Suite 106, AZ 85014, intake must be done in person. They do referrals for US Vets  Website: <https://www.manahouseaz.org/> |
| **CROSSROADS IN-PATIENT AND OUT-PATIENT SERVICES**:  For Intake: call Admissions number  **FACILITIES FOR MEN:**  Crossroads Arcadia  5116 E Thomas Rd  Phoenix, AZ 85018  Crossroads Midtown  3702 N. 13th Ave  Phoenix, AZ 85013  Crossroads West  7523 N. 35th Ave.  Phoenix, AZ 85051  **FACILITIES FOR WOMEN:**  Crossroads Flower  1632 East Flower St.  Phoenix, AZ 85016 | Admissions & Corporate Office  602-263-5242 | Admissions & Corporate Offices:  2002 E. Osborn Road, Phoenix, AZ 85016    **FACILITIES FOR MEN:**  Crossroads East  1845 E. Ocotillo Rd  Phoenix, AZ 85016  Crossroads Red Mountain  143 S. Center St.  Mesa, AZ 85210  **FACILITIES FOR WOMEN:**  Crossroads Extension  244 N Extension Rd.  Mesa AZ 85201 | Summary: Crossroads is an Arizona Department of Health Services licensed substance abuse treatment provider with proven expertise in serving addicted men, women, and Veterans through the provision of high quality, successful, and affordable residential and outpatient recovery programs.  Program options include our Right Track Residential, Intensive Outpatient, Standard Outpatient, and Integrated Care. Please contact admissions at 602-263-5242 to discuss options.  Inpatient and Outpatient Services. **Intakes should be done in-person for both men and women at Crossroads, Inc. 602-263-5242, 2002 E. Osborn, Phoenix, AZ 85016, Mon-Fri 8am-4pm, early if possible**. They have 5 men’s and 2 women’s facilities.  All facilities hold Arizona Department of Health Services Behavioral Health Facility Licensure and provide a Maricopa County Department of Health Licensed commercial kitchen that serves 3 professionally prepared meals a day. We provide a safe and healthy residential environment for men and women committed to achieving sobriety and self-sufficiency. To contact any of our facilities please call our Corporate Office at 602.263.5242.  UPDATE as of 06/10/20: In response to the current public health situation, please be advised: Crossroads is still currently accepting new clients 7:30-9:30am Mon-Sat at our admissions office. However, as an organization we are implementing the following steps: 1. All public Crossroads facility-hosted recovery meetings are postponed until further notice. Virtual meetings shall be held in their place.  2. No outside visitors will be permitted at any of the Crossroads facilities until further notice.  3. Increased health-monitoring and preventative measures are in effect at the Admissions office and within the facilities.  E-mail: [admissions@thecrossroadsinc.org](mailto:admissions@thecrossroadsinc.org)  Website: <https://thecrossroadsinc.org> |
| A New Leaf’s East Valley Men’s Center (EVMC) | 480-610-6722 | 2345 N. Country Club Dr.  Mesa, AZ 85201 | Summary: Help men become self-sufficient and move back into the community. EVMC assists men as they re-integrate into the community with safe and stable housing and provides the tools to maintain self-sufficiency.  E-mail: <https://www.turnanewleaf.org/> |
| US Vets-Phoenix  Veterans Seeking Housing & Other Services | 602-305-8585  602-757-9723 | 804 E. Jones or  3400 NW Grand Ave  Phoenix, AZ  Mailing Address:  3507 N. Central Ave  Suite 302  Phoenix, AZ 85012  602.717.6682 | Summary: U.S. VETS-Phoenix serves homeless, at risk or in-need veterans throughout Maricopa county. Programs are designed to help veterans overcome life on the streets and move into stability through outreach, service-enriched housing, case management support, and employment services.  **ALL HOMELESS VETERANS MUST START AT THE COMMUNITY RESOURCES REFERRAL CENTER** 602-248-6040, 1500 E. Thomas Rd, Suite 106, Phoenix, AZ 85014. Intake must be done in person. **They do referrals to US Vets**.  Point of contact: Ed Welch, Outreach Dept., [ewelch@usvetsinc.org](mailto:ewelch@usvetsinc.org)  Website: [www.usvetsinc.org/phoenix](http://www.usvetsinc.org/phoenix). This website gives no real info on how to refer a veteran to their programs |
| Chicanos Por La Causa (CPLC) | 602-257-0700 | 1112 E. Buckeye Rd.  Phoenix. AZ 85034 | Summary: Housing and budget counseling, housing search and relocation assistance.  Website: <https://www.cplc.org/> |
| HomeBase  Youth Services | 602-263-5531 | 931 E. Devonshire Ave Phoenix, AZ 85014 | Serves youth ages, 18-24. Youth experiencing homelessness because of undesirable family environments, or young adults who lack the skills to live independently.  While staying at HomeBase, youth work to improve their job and/or educational status and learn how to be responsible for their health, grooming and living environment all while addressing any substance use disorders and behavioral health. |
| The House That Love Built | 833-258-5683 | Call for screening  Mailing Address:  500 N. Estrella Pkwy  Suite B2-206  Goodyear, AZ 85338 | Sober living house for women trying to reestablish their life either after incarceration or life controlling problems.  To apply, complete application and Lodging Agreement on website: [www.builtonluv.com/documents](http://www.builtonluv.com/documents). Once complete, agreement can be faxed or emailed back. See website for info and phone numbers.  E-mail: [adunn@builtonluv.com](mailto:adunn@builtonluv.com)  [gbrooks@builtonluv.com](mailto:gbrooks@builtonluv.com)  Website: [www.builtonluv.com](http://www.builtonluv.com) |
| Ability 360 | Main Office: 602-256-2245  Fax: 602-254-6407 | Main Office:  5025 E Washington  Suite #200,  Phoenix, AZ 85034 | Summary: Ability360 offers and promotes programs designed to empower people with disabilities to take personal responsibility so that they may achieve or continue independent lifestyles.  Point of Contact: Tricia S, Information and referral Program Coordinator,  602-296-0536, [tricias@ability360.org](mailto:tricias@ability360.org)  Website: [www.ability360.org](http://www.ability360.org) |
| MOSAIC- Affordable and Accessible Housing for the disabled | 602-864-6030 | 2929 N. 44th Street  Suite 300  Phoenix, AZ 85018 | Summary: Mosaic has a priority to provide quality, affordable and accessible housing to people with intellectual and developmental disabilities.  Hours: M-F | 8AM-4PM  Website: <https://www.mosaicinfo.org/locations/arizona/all-az/> |
| Set Free Ministries | 602- 267-1511 | Main office:  1217 W. Cheryl Dr.  Phoenix, AZ 85021 | Summary: Housing option for men 18 years and older in recovery from drugs and alcohol. First come first serve basis  Website: [www.setfreeaz.org](http://www.setfreeaz.org) |
| **DAY RESOURCES** | | | |
| **Hope Women’s Centers:**  **Apache Junction**  252 N Ironwood Dr  Apache Junction, AZ 85120  (Serving the East Valley - Apache Junction, Mesa, San Tan Valley, and surrounding communities)  **Coolidge**  850 N. California St.  Coolidge, AZ 85128  (Serving women in Coolidge, Florence, Casa Grande, and surrounding communities)  **Maricopa**  45978 W. McDavid Road, Maricopa, AZ 85139  **Phoenix**  1640 E. McDowell Road  Phoenix, AZ 85006  **West Valley**  12101 NW Grand Ave  El Mirage, AZ 85335  (Serving El Mirage, Surprise, Sun City, Peoria, and surrounding communities.) | 480-983-4673  520-723-8888  520-568-0532  602-715-0999  623-875-4549 | Mon: Closed  Tues: 9am–2pm  Wed: 9am–6pm  Thurs: 9am–2pm  Friday: Closed  Tues: 9am-2pm  Wed: 9am-2pm  Thurs: 9am-2pm  TBA  Mon: 9am-2pm  Tues: 9am-2pm  Wed: 9am-2pm  Thurs: 9am-2pm & Thurs: 5pm-7pm  Fri: Closed  (Evening hours Sept-May only)  Wed: 9am-2pm  Thurs: 9am-2pm | Summary: Hope Women's Center has provided a safe haven for at-risk women and girls to get back on their feet. We are a Christian non-profit organization that provides vulnerable women and teen girls with education, mentoring, and support.  Services: One-on-One Mentoring & Support Groups, Education Classes, Pregnancy Testing & Counseling, Material Assistance, Chemical Dependency Recovery Support, Women’s Resource Room, Community Resources & Referrals  Education classes meet weekly and consist of topics such as parenting, conflict resolution, ESL, crafting, nutrition, prenatal & infant care, faith-based classes, and more.  Our mentors meet one on one with a woman weekly to help her navigate whatever difficult life situation she may be facing from crisis pregnancy to domestic violence/abuse, family conflict, poverty, unemployment, etc.  Our Women’s Resource Room offers women an opportunity to use their earned education and mentoring “client cash” (points) to purchase needed items.  Additional information: **Phoenix Center** also has a children’s program for children ages 0-5 while their mothers are participating in center programs. We also have a weekly support group for abuse recovery that meet weekly.  Email: [info@hopewomenscenter.org](mailto:info@hopewomenscenter.org) or [volunteer@hopewomenscenter.org](mailto:volunteer@hopewomenscenter.org)  Website**:** <https://hopewomenscenter.org> |
| Project Safe Start | 480-343-0075  Julia McKernan  Alternative phone #:  602-573-4837 | PO Box 12613  Glendale Arizona 85318 | Summary: Providing Transportation and Support to the Incarcerated for Successful Community Re-entry  Inmates in need of our services are **referred by religious organizations who volunteer in the prisons.** Our team meets those released inmates at the prison gate and guides them through their first hours and days of freedom, share a first meal, provide fresh clothing and toiletries, bring them to their designated transitional home and help them navigate those first days of freedom.  Project Safe start volunteers also assist them with their job search and provide follow-up and support during the first critical weeks after release.  None of the volunteers who pick up inmates are badged or go into the prisons for visitation.  Point of contact: Julia McKernan [juliamckernanministries@gmail.com](mailto:juliamckernanministries@gmail.com) 480-343-0075  Website: <https://juliamckernanministries.com/project-safe-start/> |
| Justa Center  Senior Day Services | 602-254-6524 Ext. 3 | 1101 W. Jefferson St. Phoenix, AZ 85007  Hours: 7AM-3PM, seven days a week. | Summary: Services for adults over 55 years of age.  Services Include:   * Life Resources: Social Security Advocate, Medicare Advocate, Veterans’ Advocate, DES Food Stamps Representative, DES AHCCCS Representative. * Pro-Bono Attorney * Personal Services: Shower Facilities, Laundry Service, Emergency Clothing, Monthly Rental Lockers, Nurses Clinic * Document Recovery: New or Replacement AZ ID, Replacement SS Card / Determination, Birth Certificate, Legal and Veterans Paperwork, Fire-proof Safe to Store Documents   Connection: Dedicated Phone Line, Message Center, Mail-Receiving Service, Computer Use  Point of contact: Rudy Soliz, Director of Services, [rudy@justacenter.org](mailto:rudy@justacenter.org)  Additional info: Currently undergoing building rehab and temporarily working outside in parking lot.  Website: <https://justacenter.org> |
| **DOMESTIC VIOLENCE SHELTERS** | | | **(602) 279-2900 or 480-890-3039**  **ALL Domestic Violence Victims MUST CALL one of these numbers personally to be screened for acceptance into SHELTER.**  **Calling individual DV Shelters will not get people on the wait list-they must be screened through the HOTLINE** |
| **Domestic Violence Shelters**:  Autumn House  Chrysalis Shelter  My Sister’s Place  De Colores  New Life  UMOM | 602-944-4999  480-835-5555 x3008  480 890-3039  480-821-1024  602-269-1515  Fax: 602-352-5992  623-932-4404  602-275-7852 | **CONFIDENTIAL**  My Sister’s Place  Corporate address:  P.O. Box 1869  Chandler AZ 85244  Location confidential  Location confidential  Location confidential  UMOM  3333 East Van Buren Street Phoenix, Arizona 85008 | The number is for the crisis center (SASDVS) and the first step to initiate process for the shelters listed.  **Emergency shelter for victims of domestic violence only**. Provides safe shelter for up to 120 days for abused men or women and their children. Services include case management for victims, basic needs, and resource referral with advocacy. Provides domestic violence education for victims.  My Sister’s takes DV victims for **OLDER** Victims but would accept any victim.  Autumn House Website: <https://www.turnanewleaf.org/services/domestic-violence/>  My Sister’s Place Website <https://www.catholiccharitiesaz.org/donation/campaign-pages/help-domestic-violence-survivors?fbclid=IwAR04dh4OdKoPfJ40aEyRThb8wumCL2AhPmt1DiHYCjBF2uNLId6WUbAAqo8>  De Colores Website: <https://www.cplcdecolores.org/>  New Life Website: <https://www.newlifectr.org/>  UMOM Website: <https://umom.org/> |
| Sojourner Center | Crisis Line  602-244-0089 | Location Confidential  Corporate Address:  P.O. Box 20585  Phoenix, AZ 85036 | Summary: Sojourner Center has been a safe haven from domestic violence for women and their children in Arizona.  120 beds for men, women and children and may take pets even if not in program.  They also have 33 transitional housing for domestic violence victims and services for the illegal’s population thru an “Illegals mobile”.  Website: <https://www.sojournercenter.org/> |
| Catholic Charities | 602-258-2785 | Confidential | Additional info: Per the Agency, the number we have listed is for a court ordered diversion program for prostitutes.  Mailing address: 5119 N. 19th Ave, Suite A1, Phoenix, AZ 85015  Update 7/8/2020: Classes are suspended until further notice.  Website: <https://www.catholiccharitiesaz.org/donation/campaign-pages/help-domestic-violence-survivors> |
| Area Agency on Aging / DOVES program | 602-264-4357  24hr help line | Area Agency on Aging  2950 N. 7th St  Phoenix, AZ 85014 | Summary: The DOVES program helps victims of late-life (ages 50+) domestic violence overcome the unique challenges that older victims face when they attempt to protect themselves and leave their abusers.  Services available:   * Case Management * Support Group Meetings * Crisis Intervention * Emergency, Transitional & Interim Housing * Job Readiness & Search * Transportation * Application Assistance with Social Security (SS), Social Security Disability (SSD), Supplemental Security Income (SSI), Family Services (FS), HUD, and Department of Economic Security (DES) * Food, Clothing, and Toiletries as needed   Email: [cindi.patterson@aaaphx.org](mailto:cindi.patterson@aaaphx.org)  Website: <https://www.aaaphx.org/program-services/doves-program/> |
| Homeless Youth Connection | 623-374-3747  After hours:  602-633-4844 | 9950 W Van Buren  Suite 114  Avondale, AZ 85323 | Summary: Take homeless youth, ages 13-21 off of the streets and into housing with host families so that they can finish high school.  **THEY DO NOT TAKE REFERRALS.** Their referrals come directly from the schools. They do case management through the schools for McKinley Vento students (students who are homeless and unaccompanied). Youths must be enrolled in school to qualify and referred through their school liaison who then contact this agency. Agency will then check to see if the school is one, they service.  If not enrolled in school, they need to enroll. If unable to enroll because of missing documentation, may still be referred if school liaison contacts them with that information.  Hours: Mon-Fri | 8AM-5PM  Website: <https://hycaz.org/> |
| The Salvation Army Elim House | 602-267-4111/  888-267-0197 | Confidential location  Corporate Office: 2707 E. Van Buren St.  Phoenix, AZ 85008 | Summary: Elim House Domestic Violence Shelter provides a 30-day safe haven for women and their children who have experienced abuse. If circumstances require a longer stay, clients and their advocate develop a plan for extension up to 120 days. During an individual's stay, they receive case management/advocacy services, which focus on the development of a safety plan and personal goals. Clients are referred for services that extend beyond those provided by the shelter. Individual empowerment counseling is also offered to residents.  Additional info: Number listed is for Salvation Army Family Assistance. To be referred to Elim House, a family shelter for women and children only, need to call number listed.  Website: <https://elimhouse.salvationarmy.org/elim_house_shelter/> |
| UMOM: Open Hands Emergency Crisis Center | 602-841-5799  24-hour hotline | Confidential | Summary: This emergency shelter in Phoenix provides a safe, home-like setting for youth experiencing homelessness, family conflict, or abuse for ages 12-17.  Open Hands offers individual and family counseling with the goal of family reunification. Youth who aren’t able to safely return home may stay for a longer term; learning life skills and receiving workforce and job readiness training.  For **JOB TRAINING** for youths up to age 24, contact:  Youth Resource Center  215 E. University Dr.,  Tempe, AZ 85008  602-868-7527  Website: [www.umom.org/shelter](http://www.umom.org/shelter) |
| Job Corps Works | 1-800-733-5627 | 518 S. 3rd St.  Phoenix, AZ 85004 | Summary: Phoenix Job Corps Center’s mission to teach eligible young people the skills they need to become employable and independent and place them in meaningful jobs or further education. Services for Youths 16-24 yrs, Shelter, Day, Services and Programs.  Additional info: The phone number listed is the national number for Job Corps under the Dept. of Labor. This is the first step to start referral process/enrollment. When calling they will ask for the contact info of the agency/person calling in. Once they have information, they will refer to local job corps agency.  Job Corps Works also has an office in Tucson.  Website: <https://phoenix.jobcorps.gov/> |
| Teen Challenge of Greater Phoenix | Men’s Induction Center (Males 18 and older)  602-271-4084 | Men’s Induction Center  (Program for males 18 and older)  1515 Grand Ave.  Phoenix, AZ 85002  Fax:602-271-9718 | Summary: A residential recovery program for drug addiction, alcoholism, or other life-controlling problems serving teens and adults.  Additional info:  We have five centers in Arizona operating residential recovery programs serving teens and adults:  A center for adolescent girls in crisis ages 12-17, a minimum of 3 months  A center for women ages 18+ and women with children, a minimum of 12 months  Three centers for men ages 18+, a minimum of 13 months  as well as prevention programs and outreaches to schools, churches and communities.  To begin process, can call number and speak with Willie Drone, Intake Coordinator. An application must be filled out and can be done on-line at **tcaz.org**. Application also has an in-take checklist on last page which lists the documents and information needed to apply.  Men’s application: <https://tcaz.org/wp-content/uploads/2016/11/Mens_Program_Student_Application_2016.pdf>  Women’s application: <https://tcaz.org/wp-content/uploads/2019/11/TCAZ-Home-of-Hope-Student-Application-2019.pdf>  Website: <https://tcaz.org/find-a-center/phoenix-mens-center/> |
| **FOOD ASSISTANCE** | | | |
| Phoenix Rescue Mission’s Hope for Hunger Food Bank | 602-773-4344 | 5605 N. 55th Ave  Glendale, AZ 85301 | Food Boxes - Line up at the drive-in across street.  Requirements: Need valid ID, proof of residence, can be lease agreement, piece of mail with person applying name on it, or utility bill.  Hours: Mon-Fri 8AM-12PM.  Website: <https://phoenixrescuemission.org/food-bank-opportunity/> |
| Agua Fria Food Bank | 623-932-9135 | AFFCB Avondale  405 E Harrison Dr.  Avondale, AZ 85323 | Hours: Monday - Friday | 8AM – 12PM  Additional info: In an effort to do our part to slow the spread of the Coronavirus at our Avondale and Tonopah Locations, we are serving Emergency Food Boxes via drive-thru in our parking lot. You will not have to leave your vehicle. Please have photo ID and proof of address out and ready.  Website: <https://affcb.org/> |
| AFFCB Tonopah | 623-932-9135 | 36827 W. Indian School Tonopah, AZ 85354 | Hours: Monday's only | 8am - 12pm  Additional info: They also help with clothing and special projects-Thanksgiving, Christmas and Back to School.  In an effort to do our part to slow the spread of the Coronavirus at our Avondale and Tonopah Locations, we are serving Emergency Food Boxes via drive-thru in our parking lot. You will not have to leave your vehicle. Please have photo ID and proof of address out and ready.  Website: <https://affcb.org/> |
| Second Harvest Westside Food Bank | 602-242-3663 | 13050 W. Elm St, Surprise, AZ 85378 | Hours: Effective Monday 4/13, hours at our Surprise distribution center will be Monday-Friday from 8:30 am-1:30 pm  Website: <https://www.firstfoodbank.org/> |
| St. Mary’s Food Bank | Main number  602-242-3663 | 2831 N. 31st Ave  Phoenix, AZ 85009 | Food Boxes- Snap Assistance, WIC.  Additional info: When calling will be asked for the zip code of person asking for assistance as they direct calls to the different agencies by zip code. They also go by zip code for food boxes  Website: <https://www.firstfoodbank.org/> |
| ICM: Food & Clothing Bank | 602-254-7450 | 501 S. 9th Ave  Phoenix, AZ | Additional info: For Intake - Photo I.D. needed for all members of household, proof of address (can be a letter postmarked within the last 6 months). I.D. for children can include social security number, birth certificate or immunization records. If no I.D. for all household members then photo I.D. for head of household is o.k. Can add other household members later.  Hours: COVID-19 update: Monday - Friday from 9-11 AM (NOW OPEN ON WEDNESDAYS) to distribute food pantry boxes only.  Website: <https://icmaz.org/> |
| FIBCO Family Services  Emergency Support Program | 602-385-3900 | 1141 E Jefferson St. Phoenix, AZ 85034 | Hours:   * Food distribution for lunches and food emergency boxes: change weekly * Office: Tue-Fri 8am-4pm. * Registration for food boxes on Tues & Wed: 10:30am-1:30pm. Pick up food boxes Friday at 10:30am-1:30pm.   Clothing and sack lunches available Tues, Wed, Fri: 10:30am-1:30pm.  For Clothing Room and Food Boxes, a picture I.D. and proof of residence is required.  Website: <https://www.fibco.org/> |
| Friendly House Emergency Services | 602-257-1870 | 113 W. Sherman St.  Phoenix, AZ 85003 | Hours:   * Administration and hygiene boxes | Mon-Fri: 8AM-5PM * Food boxes | Mon-Thu 8:30AM-11AM * Utility Assistance | 1st Thu 9AM-11AM * Sack lunches | Tues, Wed, and Fri 10:30AM-1:30PM.   Bring photo ID  Website: <https://www.friendlyhouse.org/> |
| Neighborhood Ministries | 602-252-5225 | 1929 W. Fillmore  Phoenix, AZ 85009 | Pantry hours: Fri 9:00AM-11:00am.  Additional info: Food Bank - The NM Food Bank WILL be open every Friday from 9:30-11:00AM. To encourage social distancing, the Food Bank will now be operating as a Drive Thru model. As always, it is a first come, first serve process while supplies last, and we will not allow people to save places in line. Families may come to receive food ONCE A MONTH and only ONE person from each household may come to receive food ONCE A MONTH.  Website: <https://nmphx.com/> |
| Living Streams Church | 602-957-7500 | 7000 N. Central Ave  Phoenix, AZ 85020 | Hours: Tues-Thu | 9:00AM-10:30AM  Additional info: Can sign up until 10:30am or if there is a line at 10:30am the next 10 families in line will be the cut-off. Photo I.D. required.  Food boxes limited to 4 times a year with 30days between visits.  Website: <https://www.livingstreams.org/> |
| Vineyard Food and Clothing Bank | 623-934-4000 | 250 W Peoria Ave,  Glendale, 85302 | Summary: Transforming lives with God’s love, hope and compassion by providing help related services, events and educational opportunities resulting in stronger individuals, healthier families and a better community.  Hours:   * Mon, Tue & Thu | 7PM * Wed, Sat & Sun | 9AM * Fri | Closed   Additional info: First come first serve basis.  You will need two forms of identification:   * Picture ID (driver’s license, etc.) * Proof of Residence (utility bill, piece of mail, auto registration, etc.). * No identification is required for other members of your home.   Website: [www.vccharities.org/foodbank](http://www.vccharities.org/foodbank) |
| West Valley Community Food Pantry | 623-848-8278 | 7205 N 51st Ave,  Glendale, 85301 | Online Pre-Screen Information  The USDA establishes eligibility requirements for SNAP.  Eligibility is based on your household’s resources, income and other requirements such as residence, citizenship or qualified non-citizen status, and cooperation with the Supplemental Nutrition Assistance Employment & Training program.  To see if you may qualify, use the benefits estimator at [**www.arizonaselfhelp.org**](http://www.arizonaselfhelp.org/).  Even you are unsure whether you qualify, you should still apply.  Eligibility**:** Walk-ins served. No referral required. Photo ID.  Hours:  Mon, Wed, Thu | 9AM – 12PM  Website: <http://www.azfoodbanks.org/index.php/foodbank/article/lutheran_social_ministries_west_food_pantry> |
| **HOT MEALS** | | | |
| Andre House | 602-252-9023 | 213 S. 11th Ave.  Phoenix, AZ 85007 | Hours:  Breakfast: Sat-Sun | 7AM-8:30AM  Dinner: Sat-Sun | 5:30PM-6:30PM.  Additional info: Lines begin forming at 60 minutes before start of service.  André House is **closed** on Fridays.  Website: <https://andrehouse.org/> |
| St. Vincent De Paul  Human Services Campus Dining Room | 602-850-6746 | 1075 W. Jackson St.  Phoenix, AZ 85007 | Weekdays Hours:   * Breakfast: 7AM–8AM * Lunch: 11AM–12:45PM * Dinner: Fri only 4PM-5PM   Weekend Hours:   * Lunch 11AM-12:45PM   Website: <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/human-services-campus-dining-room> |
| St. Vincent De Paul  (Family Dining Rm) | 602-266-4673 | 420 W. Watkins Rd.  Phoenix, AZ 85003 | Weekdays dinner: 4:45PM–6PM.  Website: <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/family-dining-room> |
| St. Vincent De Paul  (Sunny slope Dining Room) | 602-339-7611 | 9227 N. 10th Ave.  Phoenix, AZ 85021 | Weekday Hours:   * Lunch: 11AM-12:30PM * Dinner: 4:30PM–5:30PM   Weekend Hours:   * Dinner: 4:30PM-5:30PM   Website: <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/sunnyslope-dining-room> |
| St. Vincent De Paul  (El Mirage Dining Room) | 602-850-6746 | 14013 N. Verbena St.  El Mirage, AZ 85335 | Weekday Breakfast hours: 9AM–11AM  Website: <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/el-mirage-dining-room> |
| St. Vincent De Paul  (Mesa Dining Room) | 602-919-1658 | 67 W. Broadway Rd.  Mesa, AZ 85210 | Weekday/Weekend Lunch hours: 9:30AM-11:30AM  Website: <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/mesa-dining-room> |
| **MEDICAL PROGRAMS** | | | |
| Circle the City – Respite Care | Medical Respite Center  [602-776-9000](tel:6027769000) | Medical Respite Center 333 W. Indian School Rd. Phoenix, AZ 85013 | Summary: The respite program is short-term stay for after hospital care (after surgery, wounds…) for the homeless.  Additional info: To get referred to respite program (on Indian School) must go through 3rd Ave address to make application.  Primary Medical Care for Insured and Uninsured individuals or families experiencing homelessness. Part of program is for person to apply for ACCHS  Website: <https://www.circlethecity.org/medical-respite/> |
| Circle the City-Parsons Family Health Center | 602-776-7676 | 3522 N. 3rd Ave  Phoenix, AZ 85016 | Summary: Primary Medical Care for the uninsured or underinsured.  This office is located on the Human Service Campus.  Walk in or call for an appointment. M-F 8am – 5pm, fax 602-776-3002  Website: <https://www.circlethecity.org/medical-respite/> |
| Wesley Community and Health Center | 602-257-4323 | 1300 S. 10th St,  Phoenix, AZ 85034 | Summary: Call for an appointment-Uninsured/ Insured and Underinsured will be served.  Additional info:  Health Center Services include:   * Family & Pediatric Services * Health Services * Counseling * Free breast and cervical cancer screening * Insurance eligibility * Professor student preceptorships   Golden Gate campus located at 1625 North 39th Ave, Phoenix, AZ 85009  Website: <https://wesleycenterphx.org/> |
| St. Vincent de Paul Medical Clinic & Dental Clinic | 602-261-6868 | 420 W. Watkins,  Phoenix, AZ 85003 | Summary:  Medical Clinic Services offered include:   * Primary Care - Pediatrics and Adults * Specialty Care -optometry, cardiology, pulmonology, dermatology, ENT, rheumatology, endocrine, neurology, ophthalmology, gastroenterology, nephrology, psychiatry, urology, wound care, physical therapy, sports medicine, women's health. * Ancillary Care - Physical therapy, acupuncture, wound care, nutrition and counseling.   Additional info: Call for an appointment-uninsured client  Website: <https://www.stvincentdepaul.net/> |
| Neighborhood Christian Clinic | 602-258-6008 | 1929 W. Fillmore  Building C  Phoenix, AZ 85009 | Summary: To provide medical and dental healthcare services to the uninsured, underserved community  Additional info: Call for an Appointment-Uninsured client.  Website: <https://www.thechristianclinic.org/> |
| Mission of Mercy | **Mesa & Phoenix Clinic Appointments** 602-486-7798  **Mesa Clinic Appointments** 602-486-7798  **Avondale Clinic Appointments** 623-932-2723  **Chandler Clinic Appointments** 480-758-8343 | **Phoenix Clinic**  North Phoenix Baptist Church  5757 N Central Ave, Phoenix  **Mesa Clinic**  Christ the King Community Center  1616 E. Broadway Rd, Mesa  **Avondale Clinic**  Avondale Baptist Church 1001 N. Central Ave, Avondale  **Chandler Clinic**  Chandler First Church of the Nazarene  301 N Hartford St, Chandler | Call to schedule an appointment at the closest facility to the client. Client must be uninsured or underinsured.  The Mission of Mercy Arizona program is currently taking a limited number of appointments for established patients only. Please call the appointment line for your regular home clinic location to speak with the scheduler. Unfortunately, NO new patients are being taken at this time.  If you are a current patient in need of medication refills, be sure to go to your home clinic listed on the schedule to ensure your medical records are on site and available.  We are NOT accepting walk-ins at this time at any of our locations.  \*\*We DO NOT provide dental services at our Arizona clinics – only medical and primary care.\*\*  **Mesa & Phoenix Clinic Appointments** Appointment Line Open ONLY on: *Tuesdays from 1PM-6PM* *Thursdays from 9AM-2PM*  **Avondale Clinic Appointments** Appointment Line Open ONLY on: *Tuesdays & Thursdays from 9AM-2PM*  **Chandler Clinic Appointments**  Appointment Line Open ONLY on: *Mondays from 9AM-2PM*  **APPOINTMENT LINES**  ***Appointments are open for LIMITED availability & prescription refills***  **For Mesa and Phoenix clinics** Appointment line **602-486-7798 (bi-lingual)** Phone line open on Tuesdays from 1pm-6pm and Thursdays from 9am-2pm.  **For** **Avondale** **clinic** Appointment line**623-932-2723 (bi-lingual)** Phone line open on Tuesdays and Thursdays from 9am-2pm.  **For Chandler clinic** Appointment Line **480-758-8343 (bi-lingual)** Phone line open on Mondays from 9am – 2pm.  Website: <https://www.amissionofmercy.org/arizona/> |
| Arizona Department of Economic Security – AHCCCS (Medicaid) | Main line  1-855-777-8590  Glendale  623-931-5640  Glendale  623-842-6300  Phoenix  623-245-6310  Peoria  602-771-0011 | Main line  855-777-8590  4323 W. Olive Ave., Glendale, 85302  6010 N 57th Dr., Glendale, 85301  4522 W. Indian School Rd., Phoenix, 85031  8990 W. Peoria Ave., Peoria, 85345 | Summary: Arizona Health Care Cost Containment System (AHCCCS) is Arizona's Medicaid agency that offers health care programs to serve Arizona residents. AHCCCS provides medical insurance coverage to thousands of Arizonans each year. It helps citizens obtain doctor’s office visits, physical exams, immunizations, prenatal care, hospital care and prescriptions they need.  Eligibility for the Medical Assistance program is based on the following requirements:   * Income * Arizona residency * Pregnancy * Citizenship and qualified non-citizen status   Additional info:  **Extended Call Center Hours**  The Family Assistance Administration Call Center extended its hours. Call 1-855-432-7587, 7am-6pm Monday thru Friday for services, applications and questions related to Nutrition, Cash and Medical Assistance.  **DES Virtual Office Services**  On April 10, 2020, DES is implementing virtual office services in all locations to continue to better serve our customers and communities in this time of need while protecting the health and safety of our customers and staff. The Department is now directing individuals towards ways to access services virtually, through online options or telephones to the greatest extent possible, and limiting public traffic in lobbies and field offices per CDC public health guidance. Learn more: <https://des.az.gov/content/des-virtual-office-services>  Website: <https://des.az.gov/services/basic-needs/apply-medical-assistance-ahcccs-health-insurance> |
| **PREGNANCY HEALTH PROGRAMS** | | | |
| Teen Outreach Pregnancy Services | 623-334-1501 | 6610 N 47th Ave.  Ste. 12,  Glendale, 85301 | Summary: Arizona Youth Partnership builds solid foundations for youth and families by partnering with Arizona communities to prevent and solve local issues such as substance abuse, youth homelessness, lack of educational opportunities, teen pregnancy, and challenging family dynamics.  **Starting Out Right** provides health education and supportive services to pregnant and parenting adolescents ages 21 and younger, regardless of their financial situation. This program provides several classes including pregnancy health education classes, parenting education classes, healthy relationship classes, as well as many supportive services such as case management, support groups, free pregnancy classes, a scholarship program, and Jensen’s Corner- a boutique of gently used baby and maternity items to purchase with *SOR* incentive dollars.  Point of contact:  Laura Pedersen  [520-719-2014](tel:5207192014)  [sor@azyp.org](mailto:sor@azyp.org)  Website: [www.teenoutreachaz.org](http://www.teenoutreachaz.org) |
| Choices Pregnancy Centers | 623-486-5232  480-733-2740  602-368-4922  480-306-4612 | 10555N 58th Dr.  Glendale, 85302  1818 E. Southern Ave. 13A  Mesa, AZ 85204  1907 W. Camelback Rd.  Phoenix, AZ 85015  605 E. Broadway Rd.  Tempe, AZ 85282 | Summary: Choices is a community health center in compliance with federal and state laws that is staffed by **client advocates** and **medical professionals** who are here to listen and provide you with the facts and information to help you make informed decisions about your body and future. All consultations are confidential and the majority of our services are free or at a very low cost.  Additional info: Free ultrasound and pregnancy testing available and can be scheduled online. For all other services including STD testing, LifePath educational classes, and Hope and Healing Post Abortion Support Services, simply call the center closest to you for more information.  Website: [www.choicesaz.com](http://www.choicesaz.com) |
| La Leche League (Valley Helpline) | 602-234-1956 |  | Summary: La Leche League is an organization dedicated to providing education, information, support, and encouragement to those who want to breastfeed/chestfeed. La Leche League Leaders are volunteers who have breastfed their babies.  Leaders have completed extensive training, have been accredited through La Leche League International, and are experienced in providing information and support to other breastfeeding parents by phone and in person.  La Leche League offers:   * Personal help and encouragement in person and by phone * Parent-to-parent support and community * ​Monthly meetings (babies always welcome!) * Helping through all ages and stages * Accredited Leaders with breastfeeding experience   COVID-19 update: \*IN LIGHT OF THE GROWING SPREAD OF COVID-19 ALL IN PERSON MEETINGS WILL BE SUSPENDED UNTIL FURTHER NOTICE. PLEASE CALL THE HELPLINE IN YOUR AREA WITH BREASTFEEDING QUESTIONS OR VISIT FACEBOOK FOR MORE INFORMATION AND ONLINE MEETINGS.\*  Website: [www.lllofaz.org](http://www.lllofaz.org) |
| New Life Pregnancy Center | 602-346-2300 | 2632 W. Augusta Ave., Phoenix 85051 | Summary: New Life Pregnancy Center provides hope and care to those facing a pregnancy, planned or unplanned, through Christ-centered ministries. Our goal is to see that every unborn baby, child, man and woman is shown care, support, patience, kindness and the love of Jesus Christ.  Free services available:  Pregnancy tests, peer counseling, ultrasounds (where available), Bible studies, prenatal and parenting classes, material assistance, post-abortion counseling, STD education and referral resources. For more information, please call 800-878-4574.  Website: [www.newlifepregnancy.com](http://www.newlifepregnancy.com) |
| Maricopa County Glendale WIC | 623-939-0989 | 5141 W. Lamar Rd., Glendale, 85301 | **How Do I Apply?**  [Visit a clinic near you](https://www.maricopa.gov/2391/Locations) to apply (walk-ins are served after previously scheduled appointments).  When you visit, please bring the following items:   * A form of identification - like a photo ID (driver's license, state ID), birth certificate, or immunization record * Proof of address - like a driver's license, state ID, or utility bill * Proof of income - like the last 30 days of pay stubs or letter from AHCCCS, SNAP, TANF, Section 8 housing * Each family member applying for WIC must be presen   What Does WIC Provide?   * Breastfeeding support * Healthy foods * Nutrition information * Referrals to health care and other social services   Who is WIC For?   * Breastfeeding women * Children (under age 5) * Infants * Postpartum women * Pregnant women   COVID-19 update for appointments:Even though we are not seeing clients in person, you can still [schedule a WIC appointment online](https://maricopacountywic.formstack.com/forms/wic_appointment_request?wic-appt-request-form-english-191019) and we can meet with you over the phone or video chat. If you already have an appointment, we will contact you at your scheduled appointment time  E-mail: [glendalewic@maricopa.gov](mailto:glendalewic@maricopa.gov) |
| Adelante Phoenix WIC | 877-809-5092 | 7725 N 43rd Ave. Ste. 510, Glendale, 8530 | Summary: Adelante Healthcare works with the federally-funded Women, Infants & Children (WIC) Program, to help keep pregnant and breastfeeding women and their children under age 5 healthy.  WIC is a nutrition program that provides nutrition and health education, healthy food and other services free to Arizona families who qualify.  The program is for all types of families: married and single parents, working or not. If you are a mother, father, grandparent, foster parent or other legal guardian of a child under 5, you can apply for WIC for your child.  **What does WIC offer?**  WIC provides:   * Nutrition education * Breastfeeding support * Financial assistance to purchase healthy food * Referrals to health care, immunizations and other community services   **You can participate in WIC if you:**   * Live in Arizona * Have a nutritional need (our WIC staff can help you determine this) * Are pregnant or breastfeeding * Have an infant or child up to age 5   **How do I apply for WIC?**  To apply, visit to any Adelante Healthcare center or stand-alone WIC location and bring:   * Everyone enrolling in the program, including children * Your driver’s license or photo ID * Identification for everyone enrolling in the program.  For children, that may include a birth certificate, a crib card or a shot card / immunization record * Proof of address, like an electric bill * Proof of income, like a pay stub or letter from AHCCCS or Food Stamps   **No appointment is necessary.  Same day service is available and walk-ins are welcome.**  Website: <https://adelantehealthcare.com/services/wic-nutritional-program/> |
| Marc T Atkinson (CUSD) WIC | 602-323-8025 | 4222 N 51st Ave.,  Phoenix, 85031 | Hours: Tue, Wed, Fri |7:30AM to 4:30PM  Atkinson office will be offering WIC appointments only on the following days:  Wed | 1:00PM to 4:30PM Tue & Fri | 7:30AM to 4:30PM  Website: none available at this time |
| Maricopa County Maryvale WIC | 602-506-7300 | 6850 W. Indian School Rd., Phoenix, 85033 | *What Does WIC Provide?*   * Breastfeeding support * Healthy foods * Nutrition information * Referrals to health care and other social services   *Who is WIC For?*   * Breastfeeding women * Children (under age 5) * Infants * Postpartum women * Pregnant women   When you visit, please bring the following items:   * A form of identification - like a photo ID (driver's license, state ID), birth certificate, or immunization record * Proof of address - like a driver's license, state ID, or utility bill * Proof of income - like the last 30 days of pay stubs or letter from AHCCCS, SNAP, TANF, Section 8 housing * Each family member applying for WIC must be present   Additional info:  Families now have the option to attend some of their WIC appointments from the comfort of their homes. During a WIC@Home appointment, you’ll join other parents or caregivers using a video-chat website to share tips on nutrition or breastfeeding. All you need is a smartphone, tablet or computer with a webcam to participate.  Website: <https://maricopacounty.github.io/wic/> |
| **BEHAVIORAL HEALTH PROGRAMS** | | | |
| Community Bridges Inc.  (CBI) | 602-273-9999 | 2770 E. Van Buren  Phoenix, AZ | Summary: CBI helps our patients manage the intense physical symptoms that come from alcohol and/or drug withdrawal. And, depending on the addictive substance and the person, we develop a set of medical protocols to wean people off of these toxins.  Detox Services/ Psych Evaluation-insured and uninsured clients in need of help  The number listed is the access to care line.  Website: <https://communitybridgesaz.org/> |
| Connections Arizona | 602-416-7600 | 1201 S. 7th Ave, Suite. 150  Phoenix, AZ 85007 | Summary: Psych Evaluation-insured and uninsured clients in need of help. Strictly walk-in 7am-7pm. Should arrive no later than 5pm.  Recording referred to Connections Care Center Osborn Clinic, which has a meth clinic, 602-753-3360, 3333 N. 7th Ave, Phoenix, AZ 85013, fax: 602-783-1542,  E-mail: [referral.osborneclinic@connenctionshs.com](mailto:referral.osborneclinic@connenctionshs.com).  Website: [www.connections.org](http://www.connections.org) |
| Alcoholics Anonymous- Agua Fria Intergroup | 24hr Hotline  623-937-7770  Main contact  623-937-7836 | 9794 W. Peoria Ave.  Unit 2  Peoria, AZ 85345 | Summary: The Agua Fria Intergroup of Alcoholics Anonymous is a committee formed by AA groups in this area, coming together in the spirit of fellowship to create a partnership among AA groups in the community. It exists to aid the groups in their common purpose of carrying the message of recovery to the alcoholic who still suffers and is directly responsible to the AA groups that they represent.  Website: [www.aawestphoenix.org](http://www.aawestphoenix.org) |
| Narcotics Anonymous | Help Line  480-897-4636- | **Arizona Region:** PO Box 1351 Phoenix, AZ 85001 | Summary: NA is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean.  E-mail:[Phoenix@Arizona-NA.org](mailto:Phoenix@Arizona-NA.org) or [ARSC@Arizona-NA.org](mailto:ARSC@Arizona-NA.org)  Website: <https://arizona-na.org/> |
| Northwest Organization for Voluntary Alternatives (NOVA) | 623-937-9203 | 4425 W. Olive Ave.,  Ste. 200,  Glendale, 85302 | Summary: For people struggling with drug addiction or alcoholism, Northwest Organization for Voluntary Alternatives (NOVA) offers substance abuse treatment for addiction recovery.Northwest Organization for Voluntary Alternatives (NOVA) is a outpatient drug rehab and alcohol treatment center located in Glendale, Arizona.If you would like more information on the Northwest Organization for Voluntary Alternatives (NOVA), please give them a call at (623) 937-9203.Northwest Organization for Voluntary Alternatives (NOVA) offers specialized drug rehab programs for dual diagnosis and dui/dwi offenders. |
| Native American Connections | 602-424-2060 | 4520 N Central Avenue, Suite 100 Phoenix, Arizona 85012 | Summary: Improving the lives of individuals and families through Native American culturally appropriate behavioral health, affordable housing, and community development services.  Website: <https://www.nativeconnections.org/> |
| **EARLY CHILDHOOD DEVELOPMENT** | | | |
| Birth to Five Helpline | 877-705-KIDS (5437) |  | Summary: The Birth to Five Helpline is a *free* service open to all Arizona families with young children looking for the latest child development information from experts in the field.  Call the Helpline to speak with one of our bilingual (English/Spanish) early childhood specialists, on duty **Monday through Friday from 8:00 a.m. to 8:00 p.m.** You can also leave a voicemail, complete our online contact form (below), or text the Helpline 24 hours a day, seven days a week.  Website: <https://www.swhd.org/programs/health-and-development/birth-to-five-helpline/> |
| Family Resource Network |  |  | Summary: The First Things First Family Resource Network give parents and caregivers the tools they need to support the learning and healthy development of their young children.  To find a family resource center nearby: <http://www.familyresourceaz.org/locations/?phpMyAdmin=183f7dc7e23d9fee1680d20598759e7f>  Website: [www.familyresourceaz.org](http://www.familyresourceaz.org) |
| Glendale Strong Family Network | 623-237-7364 | Glendale Elementary School District Family Resource Center Hub- 7301 N. 58th Ave., Bldg. B, Room 23, Glendale 85301 | Summary: The Glendale Strong Family Network is a multidisciplinary collaborative harnessing the existing infrastructure and human capital of Glendale to connect families to the services they need and to develop natural leaders to strengthen the community. ​  Additional info: Additional Centers at Bicentennial South, Glendale Landmark, William C. Jack, and Desert Garden Schools  Resource Guide (updated April 2019) <http://glendalestrongfamily.org/wp-content/uploads/2019/05/GSFN-Resource-List-Updated-4.2019.pdf>  Website: [www.glendalestrongfamily.org](http://www.glendalestrongfamily.org) |
| Benevilla Family Services and Resource Center | 623-584-4999 | 16000 N Civic Center Plaza, Surprise, 85378 | Summary: The Benevilla Family Resource Center (BFRC) offers free, bilingual services and programs to families with young children throughout the NW Maricopa region at convenient community sites. Resource Specialists link parents to community services, answer questions, and help complete applications for AHCCCS and DES.  Additional info: Additional centers at Skyview and Country Meadows Schools  **FREE HOME SERVICES**  Benevilla Home Services program provides clients that a little extra assistance to maintain their independence. Services are available short- or long-term to those with limited resources and options  Website: <https://benevilla.org/family-resource-center/> |
| MIHS Family Learning Center at Maryvale Family Health Center | 623-344-6955 | 4011 N. 51st Avenue, Phoenix, AZ 85031 | Summary: Our Family Learning Centers put on a variety of classes and activities on topics like parenting, nutrition, safety, early literacy and child development. We want to support your entire family with free classes and activities. We focus on early childhood education and development, because we know the importance of starting at a young age.  Additional info: virtual classes offered during COVID-19.  Website: <https://valleywisehealth.org/services/family-learning-centers/> |
| MIHS, Glendale Family Health Center | 623-344-6700 | 5141 W. Lamar Rd., Glendale 85301 | Summary: Our Family Learning Centers put on a variety of classes and activities on topics like parenting, nutrition, safety, early literacy and child development. We want to support your entire family with free classes and activities. We focus on early childhood education and development, because we know the importance of starting at a young age.  Additional info: virtual classes offered during COVID-19.  Website: <https://valleywisehealth.org/services/family-learning-centers/> |
| Parent Assistance Center at Family Involvement Center | 602-288-0155 | 5333 N 7th St.  Building 8, Suite 100  Phoenix, 85014 | Summary: Family Involvement Center’s youth programs provide youth of all ages with support and skills for reaching behavioral health goals. The program held after school hours offers fun, engaging activities using various curricula and approaches, including, the Nurtured Heart Approach, Trauma Informed Approach, Physical Health and Wellness, and Mind Up Curriculum.  Website: [www.familyinvolvementcenter.org/services/pac](http://www.familyinvolvementcenter.org/services/pac) |
| Arizona Early Intervention Program (AzEIP) | 602-532-9960 |  | Summary: provides supports and resources to assist family members and caregivers to enhance children’s learning and development through everyday learning opportunities.  Additional info: AZEIP is accepting Referrals during COVID-19 Crisis: Children birth through 3 years of age who meet the criteria, may be considered eligible for early intervention services in Arizona.  [AZEIP is accepting Referrals during COVID-19 Crisis](https://des.az.gov/sites/default/files/dl/GCI-1117A.pdf?time=1594655842126)  Children birth through 3 years of age who meet the criteria, may be considered eligible for early intervention services in Arizona.  E-mail: [allazeip2@azdes.gov](mailto:allazeip2@azdes.gov)  Website: [www.des.az.gov/services/disabilities/developmental-infant](http://www.des.az.gov/services/disabilities/developmental-infant) |
| **AZ Find** (children birth to age 21) | 800-352-4558 | 1535 W Jefferson St, Phoenix, 85007 | Summary: Child find is a component of the Individuals with Disabilities Education Act (IDEA ’04) that requires Public Education Agencies (PEA) to locate, identify, and evaluate all children with disabilities, aged birth through 21, located within their boundaries of responsibility who are in need of early intervention or special education services.  Child find applies to children who are:   * Suspected of having a disability even though they are advancing from grade to grade * Highly mobile, such as migrant and homeless * Wards of the state * Private school students * Homeschool students   Website: [www.azed.gov/special-education/az-find](http://www.azed.gov/special-education/az-find) |
| Division of Developmental Disabilities (DDD) | 602-542-0419 |  | The Division of Developmental Disabilities (DDD) empowers individuals with developmental disabilities to lead self-directed, healthy and meaningful lives. DDD provides supports and services for eligible Arizonans. DDD provides supports and services to individuals diagnosed with one of the following developmental disabilities:   * Autism; * Cerebral palsy; * Epilepsy; * Cognitive / Intellectual Disability; or * Are under the age of six and at risk of having a Developmental Disability   The DDD recognizes the need for communication during this changing environment. The easiest way for members, families and providers to access information is through the DDD COVID-19 webpage, which is updated regularly regarding actions DDD is taking in response to COVID-19.  Website: <https://des.az.gov/services/disabilities/developmental-disabilities> |
| Early Head Start/Head Start, Catholic Charities | 623-486-9868 | Avondale, Buckeye, Goodyear  602-287-6199  *Glendale*  623-934-3657  Avondale, Tolleson, Glendale, Peoria, El Mirage  623-932-3517  Home Based Services  602-568-2401 | Summary: Catholic Charities Westside Head Start and Early Head Start provide comprehensive, early, continuous, year-round, childhood education through a holistic approach by working with the whole family. We also offer in-home services for pregnant expectant mothers. Our programs emphasize pre-reading, language, math, cognitive skills, health, and social and emotional competence to prepare disadvantaged children for school and to maximize their potential for a bright future.  Eligibility:   * Expectant mothers * Children, ages 0-5 * Children with special needs, foster children, and homeless families   Website: [www.catholiccharitiesaz.org/all-locations/youth-development](http://www.catholiccharitiesaz.org/all-locations/youth-development) |
| Home Visiting Programs, Parent Partners Plus | 602-633-0732 | Southwest Human Development 2850 North 24th Street  Phoenix, AZ 85008 | Summary: Parent Partners Plus partners with trusted, established nonprofit and advocacy organizations to help give your child his or her best possible chance at a happy, healthy future.  Additional programs:  **Early Head Start** offers both a Home-Based program, and a Center-Based program, each program incorporates an individualized approach to high-quality services for low-income pregnant women and children under age three.  Pregnant teens, parenting teens, and their children receive support and guidance from Early Head Start staff to become self-sufficient.  **Fussy Baby Program** is an extension of the Birth to Five Helpline. It provides home visitation in Maricopa County for parents with babies they regard as difficult to comfort and or may have feeding and sleeping difficulties.  **Health Start** is a community based, evidence informed, voluntary home visiting program that identifies, screens, and enrolls pregnant and postpartum women and families with children up to age two.  **Healthy Families Arizona** is a community-based, family-centered, comprehensive, voluntary home visitation program serving prenatal families and families with newborns through age five.  **South Phoenix Healthy Starts’** vision is that more babies will be born healthy as a result of early and easy access to high quality, comprehensive prenatal care and the existence of a network of support for their communities’ pregnant women and their families.  **Newborn Intensive Care Program** provides in-home community health nursing services to assist families of premature newborns.  **Nurse-Family Partnership** is a program for women pregnant with their first baby beginning before 28 weeks gestation.  The program sends a registered nurse to visit the mother throughout the pregnancy and continues visits until the baby is two years old.  **Parents as Teachers** is a home visitation program offered to pregnant women and families with children 0-5 years of age.  All prospective parents and parents with a child to age 5 are eligible for the program.  **Side By Side** provides support for families raising children ages birth to 5 years who may be concerned about their child’s development or may have questions about parenting their child.  **Smooth Way Home** provides home visiting services to families who are transitioning from the newborn intensive care unit back home to their community.    **UPDATE: DUE TO THE COVID-19 CRISIS, MANY OF OUR PROGRAMS ARE CURRENTLY OFFERING SUPPORT TO FAMILIES BY TELEPHONE OR VIDEO CALLS. PLEASE CONTACT PARENT PARTNERS PLUS DIRECTLY TO FIND OUT MORE ABOUT HOW OUR PROGRAMS ARE CONTINUING TO SERVE FAMILIES.**  Hours: Mon-Fri | 8:30AM-5PM  E-mail: [pppintake@swhd.org](mailto:pppintake@swhd.org)  Website: [www.parentpartnersplus.com](http://www.parentpartnersplus.com) |
| Child Care Resource and Referral (CCR&R) | 800-308-9000 |  | Summary: Referral website for services located localy.  Begin by searching on Arizona Child Care Provider Search: <https://azchildcareprovidersearch.azdes.gov/>  Due to COVID-19 some child care programs may be voluntarily closed until further notice. Additionally, some programs may be limiting enrollment or participation at this time.  Hours: Mon – Fri | 8:00AM to 6:00PM  Sat | 8:00 AM to 12:00 PM  Website: <https://www.azccrr.com/> |
| **CRISIS INTERVENTION** | 602-222-9444 | Hotline | **24/7 hour hotline, to connect people with resources, and help them if they are a danger to themselves or a danger to others.** |
| Crossroads | 602-263-5242 | 1700 E. Thomas Rd.  Phoenix, AZ | Summary: Substance Abuse treatment for men, women and children.  Additional info:  Contact the Admissions Department: 602.263.5242|admissions@thecrossroadsinc.org UPDATE as of 06/10/20: In response to the current public health situation, please be advised: Crossroads is still currently accepting new clients 7:30-9:30am Mon-Sat at our admissions office. However, as an organization we are implementing the following steps: 1. All public Crossroads facility-hosted recovery meetings are postponed until further notice. Virtual meetings shall be held in their place. 2. No outside visitors will be permitted at any of the Crossroads facilities until further notice. 3. Increased health-monitoring and preventative measures are in effect at the Admissions office and within the facilities. Thank you for your continued understanding and support during this unprecedented time.  Website: <https://thecrossroadsinc.org/> |
| Aurora Behavioral Health Systems (West) | 623-344-4400 | 6015 W. Peoria Ave.  Glendale, AZ 85302 | Summary: Deal with mental health crisis or chemical dependency in adult and adolescents. If they are suicidal or critically mentally ill, they can come to the facility as inpatient to treat the illness. Call for eligibility. Accepts walk-ins at both locations 24/7 when in need.  Website: <https://www.auroraarizona.com/> |
| Aurora Behavioral Health Systems (East) | 480-345-5400 | 6350 S. Maple Ave.  Tempe, AZ 85283 | Summary: Deal with mental health crisis or chemical dependency in adult and adolescents. If they are suicidal or critically mentally ill, they can come to the facility as inpatient to treat the illness. Call for eligibility. Accepts walk-ins at both locations 24/7 when in need.  Website: <https://www.auroraarizona.com/> |
| Southwest Behavioral Health Services – Erickson Outpatient | 602-957-2507 | 2632 E. Thomas Rd. #101  Phoenix AZ 85016 | Summary: Assist adults in resolving behavioral health crisis. This involves an inpatient facility from 3-5 days. Can be insured, underinsured or uninsured.  Website: <https://www.sbhservices.org/> |
| Corazon/CPLC | 602-233-9747 | 3639 W. Lincoln St.  Phoenix, AZ 85009 | Summary: A short-term residential recovery program. 30-60 days, pre-intake process done on campus, then go to another campus for assessment, then call to make an appointment date to start the program. Takes a few days to a week to become accepted. State financed payment and self-payment is accepted. Includes Spanish language services.  Website: <https://www.cplc.org/> |
| TERROS- Phoenix Interfaith Counseling | 602-685-6000 | Various Clinics & locations  Corporate address:  3003 N. Central Ave, #400 Phoenix, AZ 85012 | Summary: Provides psychotherapy and psychiatric services for adults, families, adolescents and children. They offer specialized services to deal with the difficult problems of suicidal and self-harming behaviors in adults and adolescents and marital and sexual therapy.  TERROS has various clinics. Call to be directed to the various clinics  Website: <https://www.terroshealth.org/> |
| Crisis Response Network | Crisis Line  602-222-9444    Warm Line  602-347-1100 |  | Summary: When life is overwhelming, if someone is worried about a loved one, or if someone just needs a caring person to listen, Crisis Response Network provides immediate and confidential help.  Additional info: All Crisis Response Network services are provided free of charge.  You may call as often as you need to call, but we try to help you resolve the crisis situation and create a support system so that crisis situations can be prevented in the future.  **The Warm Line** is a telephone service that is staffed by peers who have, themselves, dealt with behavioral health issues. Warm Line staff can relate to behavioral health situations because many have been through the same experiences themselves. Warm Line counselors do not help callers with substance abuse issues, but Crisis Line counselors can help with these kinds of issues.  Hours:  All of our Crisis Lines are open 24 hours a day, 7 days a week, 365 days a year.  The Central Arizona Warm Line is open 24 hours a day, 7 days a week, 365 days a year.  Website: [www.crisisnetwork.org](http://www.crisisnetwork.org) |
| Mercy Maricopa Integrated Care | 602-222-9444 or  800-631-1314 |  | Summary: Mercy Care is a not-for-profit health plan offering integrated care to children, adults and seniors eligible for AHCCCS benefits. Our broad network of providers offers services and supports for members with:   * Physical and general mental health and substance use concerns (Mercy Care Complete Care) * Long Term Care (ALTCS) * Developmental/cognitive disabilities (DDD) * Medicare and Medicaid (Mercy Care Advantage) * Serious mental illness (RBHA)   Website: <https://www.mercycareaz.org/> |
| Jewish Family and Children’s Services | 602-256-0528  Or 480-694-8377. | 5701 W. Talavi Blvd.,  Suite 180,  Glendale, 85306 | Summary: When a trauma occurs, such as a medical emergency, fire, or death, professionals and highly trained paraprofessionals help the affected children, families, schools, synagogues, and Jewish institutions deal with the repercussions. The program offers immediate support services to help traumatized children and adults cope with the impact during the first days of the crisis.  [**Jewish Crisis and Response Team**](https://www.jfcsaz.org/programs-services/jewish-community-services/aleinu/)  A group of volunteer counselors, teachers, professionals, Rabbis and friends who are committed to being available to the Jewish community in the event of a tragedy.  For additional information call (480) 694-8377.  Website: [www.jfcsaz.org](http://www.jfcsaz.org) |
| Terros- Glendale Counseling | 602-685-6000  Central Arizona Hotline  602 222-9444 | 6153 W. Olive Ave., Glendale, 85302 | Summary: Terros Health is a health care company focused on the whole person, providing primary care and specializing in mental health and substance use treatment  Our team supports adults, children, and families experiencing a mental health emergency.  We work with people to address situations such as:   * Self-Harm * Traumatic Experiences * Recent Loss * Potential Harm to Others * Suicidal Thoughts * Increased Depression and Anxiety   Terros Health Mobile Crisis provides assessment, intervention, and connection to ongoing care resources. All services are available to everyone at no cost. Our goal is to continue to promote safe and strong communities.  Website: [www.terros.org](http://www.terros.org) |
| EMPLOYMENT PROGRAMS | | | |
| Goodwill Employment Services | 602-535-4444 | Various Locations | Summary: Goodwill Career Centers are here to help—and at no cost to you. Our certified resume-writing advisors will welcome you with a tour of the career center to show you everything available for your job search and how we can help. We’ll assess your skills, determine where you are in your job search, and create a personalized plan to get you back to work with a good job. In addition to Career Advisor guidance, you’re welcome to use any of the no-cost services below.   * One-on-One Career Coaching * Access to Computers, Printers, Internet, and Phones * Resume Development and Critiquing * On-site Hiring Events * Connections To Job Leads * Labor Market Information * Access To Customer Service Skill Development Services * Job Search Strategies * Access To On-the-Job Training Opportunities * Career Assessments * Access To Community Resources   Stop in at any Goodwill Career Center or give us a call at 602-535-4444 to learn more about Goodwill Career Centers and how we can help you find the job you’re looking for.  Job Prep/ Resume Building/ Job Fairs- Client should call for nearest location  When calling need to choose option “0” to be directed to employment programs or nearest location.  Website: <https://www.goodwillaz.org/job-placement/> |
| AZ Common Ground | 602-914-9000 | 3101 N. Central Ave  Suite 980C  Phoenix, AZ 85012 | Summary: AZ Common Ground’s goal is to provide reentry services to medium to high-risk youth and adults once released from incarceration back to Maricopa County. They utilize evidence-based practices (EBP) to reduce recidivism rates by providing all individuals who are in our program ongoing case management, educational programming, mentoring, and workforce development.  When clients are accepted into our Prison Reentry Program, they complete the intake process by being assessed using the LS/CMI (Level of Service Case Management Inventory) to measure their risk levels, their needs assessment, and case management plan.  Hours: By appointment only  Website: <https://www.arizonacommonground.org/> |
| St. Joseph the Worker | 602-417-9854 | 1125 W. Jackson  Phoenix, AZ 85007 | Summary: The mission of St. Joseph the Worker is to assist homeless, low-income and other disadvantaged individuals in their efforts to become self-sufficient through quality employment.  Located on the Human Service Campus in the Lodestar Day Center.  Hours:  Mon-Thurs | 7:30AM-10:45AM and 12:30PM-3:30PM  Fri | 7:30AM-10:45AM and 12:30PM-2:30PM  Website: <https://www.sjwjobs.org/> |
| Age Works | Senior Help Line  602-264-4357 | Area Agency on Aging, Region One  1366 E Thomas Rd  Suite 108  Phoenix, AZ 85014 | Summary: Offers job training and placement for job seekers age 55 and older with limited financial resources.  Additional info: Senior Help Line does referrals for different senior help programs. Age Works is one. When calling, clarify what services the person needs and refers them to Age Works if appropriate or other programs.  Website: <https://www.aaaphx.org/program-services/ageworks/> |
| **A NEW LEAF WORKFORCE SERVICES** /  Arizona Women’s Education and Employment (AWEE) program | 602-601-7200 | 4520 N. Central Ave, Phoenix, AZ 85012 | Summary: Helps low-income and homeless women, including Veterans, overcome poverty and build self-esteem through employment services, education, training and job placement.  AWEE provides job coaching, peer mentoring and a personal success plan.  Mon-Thurs 8am-5pm and Fri 8am-12noon.  This program is now under New Leaf Workforce Services and available to any adult. Can go to website [www.turnanewleaf.org](http://www.turnanewleaf.org) to see all programs and workshops available. Through New Leaf they also have a clothing boutique that may provide an interview outfit  (**For PRM personnel ONLY** – To reach the receptionist can dial number listed but last four digits would be 7215 – not to be given out.)  Website: <https://www.turnanewleaf.org/> |
| **Phoenix Rescue Mission-Hope for Hunger** | 602-773-4344 | 5605 N. 55th Ave  Glendale, AZ | Vocational Training Services offered. Walk in or call for an appointment.  Website: <https://phoenixrescuemission.org/hope-for-hunger/> |
| Fresh Start Women’s Foundation | 602-252-8494 | 1130 E. McDowell Rd., Phoenix, 85006 | Summary: Fresh Start Women's Foundation provides education, resources and support for women to positively transform their lives and strengthen our community.  First step is for applicants to register here: <https://a910.socialsolutionsportal.com/apricot-intake/0da33150-9d95-47cc-8cdd-c27f9a96e4d4>  Step 2: First Steps or Take the Foundation Series  Attend onsite orientation, known as First Steps. First Steps is designed to help you identify and prioritize your needs. You will receive information about programs, services and resources to help you create your own personalized action plan for First Steps at Fresh start.  Please note, you can complete registration at the same time that you do First Steps; Simply plan to arrive 15 minutes prior to the workshop. First Steps times are as follows:   * Mon | 12:00PM - 1:30PM * Thu | 9:30AM - 11:00AM * Every Second Tues | 5:45PM - 7:15PM * *First Steps will not be offered on the following dates: November 28th; December 23rd, 26th or 30th.*   Website: [www.freshstartwomen.org](http://www.freshstartwomen.org) |
| ACYR Center for Educational Options | 602-252-6721 ext. 201 | 649 N 6th Ave.  Phoenix AZ, 85033 | Summary: Committed to developing the next generation of workers, ACYR offers an array of high-quality programs and incorporates three priorities in our service delivery.  **Frequently asked questions:**  **How do I register for any program**? Easy, call our main line. Bilingual staff is available.  **Do I need to live in Phoenix to enroll in DRP?**No, however, you need to prove you live in Arizona.  **What do I need to bring with me to enroll?**For most of our programs, we asked for Birth Certificate, Proof of Residence in Arizona. For more details, call our main line. Bilingual staff is available.  You can get started with your enrollment by stopping by our main campus located at 649 N 6 th Ave. Phoenix AZ, 85033 or call our main line at to register. Bilingual staff is available.  Hours: Mon - Fri | 8AM-5PM  Website: [www.acyraz.org](http://www.acyraz.org) |
| LEGAL ASSISTANCE | | | |
| Community Legal Services | 602-258-3434 | 305 S. 2nd Ave  Phoenix, AZ 85003 | Summary: Children’s Law Center/ General Services-Non-Criminal/ Tenant Rights/ Farmworker Program/HIV-AIDS Project  This program has consolidated its East Valley and Central offices. The Alma School office is closed and all staff are now at the Central office.  Hours: Mon-Fri | 8AM-5PM. Phone applications taken: Mon-Fri | 8AM-2PM  In-person applications: Mon-Fri 8AM-4PM  Website: [www.azlawhelp.com/accesstojustice](http://www.azlawhelp.com/accesstojustice) |
| Family Lawyers Assistance Project (FLAP) | 602-506-7948 | Superior Courthouse Bldg.  201 West Jefferson St.  6th Floor  Phoenix, AZ 85003 | Summary: FLAP is a program designed to assist Pro Per Litigants (people representing themselves) in family law. This program does not provide free representation in court. Special educational programs are provided throughout the year and individual appointments are made through the Central Court Office. Appointments are provided at three Maricopa County Superior Court locations by volunteer attorneys experienced in family law. **This is not a walk-in program so plan ahead by making an appointment**.  FAMILY LAW ISSUES ONLY- Divorce, Custody, Child Support, Emergency Guardianship - May be a FEE- Call for Appt.  Hours: Mon-Thurs | 9AM-12PM and 1:30PM-4:00PM.  Other option given by recording: Lawyer Referral Service 602-257-4445. This is based on income and a $40 fee may be charged or not for a ½ hour brief consultation.  Website: <https://superiorcourt.maricopa.gov/llrc/family-lawyers-assistance-project/> |
| CPLC FAMILY IMMIGRATION SERVICES | 928-627-2042 | 308 West Main St.  Somerton, AZ 85350 | Summary: CPLC works to help individuals and families achieve self-sufficiency by providing accessible healthcare; affordable housing; a quality education; access to meaningful work; and political representation.  Consultation Hours: Mon – Thurs from 8:30AM to 5:00PM. No appointment is necessary. NO CONSULTATIONS BY PHONE.  Website: <https://www.cplc.org/> |
| Christian Legal Aid of Arizona | 602-688-2522 | 7508 N. 59th Ave.  Glendale, AZ 85301 | Summary: Christian Legal Aid of Arizona, Inc. was formed to provide legal aid services and spiritual counseling to the working poor and homeless of Arizona.  Advice on Family Law/ Bankruptcy and assistance with SNAP and AHCCS  Website: <https://www.christianlegalaidaz.com/> |
| Friendly House-IMMIGRATION ASSISTANCE | 602-257-1870 | 723 S. 1st Ave  Phoenix, AZ 85003  (3 blocks north of Buckeye) | Summary: The Immigration Legal Services Department provides affordable, quality legal services to those in need.  Services:   * DACA (Deferred Action for Childhood Arrival) * Victims of Domestic Violence (VAWA) * U Visas / T visas (Humanitarian Visas) * Affidavit of Support * Fiancé (e) Visa * Green Card Renewals * Family-Based Petitions (I-30) * Adjustment of Status * Cancellation of Removal on Deportation Proceedings * Consular Processing * Naturalization/Citizenship * Employment Authorization * FOIA/FBI Requests * Travel Documents * Mock Interviews * Waivers (I-601 / I-601A)   Call for an appointment. **May have a fee for service**.  Main Address: 113 W. Sherman St., Phoenix, AZ 85003  Fax 602-257-8278;  Federal Immigration Department direct line: 602-257-8278  E-mail: [immigration@friendlyhouse.org](mailto:immigration@friendlyhouse.org)  Website: <https://www.friendlyhouse.org/immigration> |
| Society of St. Vincent de Paul - IMMIGRATION ASSISTANCE | 602-261-6845 | 420 W. Watkins,  Phoenix, AZ 85003 | Call for an appointment.  Website: <https://www.stvincentdepaul.net/> |
| Fuentes Mission-IMMIGRATION ASSISTANCE | 602-254-5605 | 3239 N. 20th St.  Phoenix, AZ 85016 | Summary: To serve and inform the Arizona immigrant community concerning immigration matters.  Call for an appointment. **There is a fee for service.**  Website: <https://www.fuentemissions.com/site-en/?tag=immigration-assistance> |
| Catholic Charities Legal Services - Immigration Program is under:  Familias Unidas Legal Service  5151 N. 19th Ave  Phoenix, AZ 85015 | 602-749-4415  Hours: Mon-Fri 8am-5pm | 4747 7th Avenue  Phoenix, AZ 85013 | Summary: Catholic Charities Community Services helps reunite those in the United States legally with minor children and spouses who remain in their country of origin.  Low cost call for more info. Number listed is only for help with immigration and for Lydia Ramirez, the point person for immigration.  For general information on other programs available can call the corporate office 4747 7th Ave, Phoenix, AZ 85013, 602-285-1999  Call Lydia Ramirez at 602-749-4415.  Or call 1-855-316-2229.  Website: <https://www.catholiccharitiesaz.org/all-locations/immigration> |
| PET ASSISTANCE | | | |
| Lost Our Home Pet Foundation | 602-445-7387 | 2323 Hardy Dr.  Tempe, AZ | Summary: Lost Our Home rescues abandoned pets and is committed to ensuring they get the care they need and the new loving homes they deserve. In addition to our rescue efforts, we are dedicated to serving our community and providing support for families that are experiencing crisis.  Pet food assistance. Hours: Mon. & Wed. by appointment only;  Tues, Thurs. and Fri. 11am-6pm; Sat-Sun 10am-4pm  For rescue intake, adoptions and pet food, need to complete application online: [www.lostourhome.org](http://www.lostourhome.org). |
| EMPTY BOWL PET FOOD PANTRY | 602-909-7153  Closed  Sun & Mon.  Tues-Sat:  10am-3pm | CALL FOR LOCATION  **START AT THE WEBSITE FOR ALL PROGRAMS: LINKS PROVIDED TO COALITIONS** | Summary: We help people who would not ask for help for themselves, but will for their beloved pets, to get aid for their pets, and for themselves through our agency partnerships, to help their long-term recovery with disruptive events.  Programs: Animal Disaster, Veterans Programs, Rescue Assistance We help pets and families through Coalitions:  >Maricopa Food System Coalition  >United Way Project Connect  >Arizona Veteran’s Stand Down  > Hope Fest Phoenix  >Arizona Coalition to End Homelessness  >Arizona Coalition Against Domestic Violence  >ACT Kids Health Fair  Website: [www.emptybowlpetfoodpantry.org](http://www.emptybowlpetfoodpantry.org) |
| Arizona Animal Welfare League | 602-273-6852 | 25 N. 40th St.  Phoenix, AZ 85034 | Summary: To rescue, rehabilitate and rehome dogs, cats, puppies and kittens throughout the State of Arizona that have been surrendered, abandoned, abused and neglected. To help reduce shelter population and the relinquishment of animals by offering affordable veterinary care and dog training to the public. To educate the next generation of animal advocates while teaching compassion for all living things to people of all ages.  Number listed is for adoptions of dogs & cats.  To be directed to other agencies or departments for low-cost pet medical services & vaccinations call: M.D. Petcare: 602-358-7267.  Walk-in vaccinations offered by M.D. Petcare at Animal Welfare League’s 40th St location on 3rd Saturday of the month. **Update 7/7/2020:** Monthly walk-in vaccination and microchip clinic **ARE CANCELED UNTIL FURTHER NOTICE.**  Website: [www.aawl.org](http://www.aawl.org) |
| Altered Tails Barnhart Clinic | 602-943-7729 | 950 W. Hatcher Rd. Phoenix, AZ 85021 | Summary: Help give low to no cost spay/neuter, medical services and also give vaccinations.  Hours: Tues-Fri | 7:30AM-5PM, and 1st Saturday of most months 7:30AM-5PM.  Website: [www.alteredtails.org](http://www.alteredtails.org). |
| Altered Tails Mesa Clinic | 480-807-1200 | 7246 E Main St, Suite 3  Mesa AZ 85207 | Summary: Help give low to no cost spay/neuter, medical services and also give vaccinations.  Hours: Tues-Fri | 7:30AM-5PM, and 1st Saturday of most months 7:30AM-5PM.  Website: [www.alteredtails.org](http://www.alteredtails.org). |
| Arizona Humane Society (AHS) | 602-997-7585 | 1521 W. Dobbins Rd. Phoenix, AZ 85041 | All visitors who enter an AHS building are required to wear a mask/face covering.  AHS will offer a disposable mask, free of charge, to visitors without one at our Sunnyslope Campus and Nina Mason Pulliam Campus for Compassion.  Adoptions are by appointment only.  Number listed directs to different departments and services.  Number directs to the website for more info  They do vaccinations, and low-cost medical services  Website: [www.azhumane.org](http://www.azhumane.org). |
| Spay Neuter Hotline | 602-265-7729 | Services Around the Valley | Low to no Cost Spay/Neuter Services for companion animals and outdoor cats around the Valley.  ADL is the Animal Defense League.  **THEY DO NOT DO REMOVAL OR RE-LOCATION OF FERAL CATS, DO NOT RESCUE ANIMALS AND DO NOT HAVE A SHELTER.**  Website: <https://adlaz.org/spay-neuter-hotline/> |
| **SPECIAL NEEDS** | | | |  | NON-EMERGENCY | To make a non-emergency police report. |
| **Dept. of Child Safety (DCS)** | 1-888-767-2445 | CALL TO MAKE REPORT | Any time child Abuse or Neglect is suspected a report must be filed. You do not have to prove the abuse-but report any suspected abuse or neglect. You’ll need at least the name and address of the child or children so that an investigator can make contact.  **If you are unsure of what to do, CALL PAMELA MORRISON to discuss the situation. 602-628-9150.** |
|  | 911  602-262-6151 | EMERGENCY  NON-EMERGENCY | Make sure to give a clear address or directions for emergency responders.  Use the non-emergency number for non-life-threatening situations |
| Homeless ID project | 602-223-3427 | 206 S. 12th Ave, Phoenix, AZ 85007 | Summary: Replacement Birth Certificates/ State ID’s/Immigration Replacement Cards/ Storage of important documents while homeless.  Location is in the Brian Garcia Welcome Center.  Hours: Mon-Fri | 7:30AM-5PM. First-come first-served basis.  Website: [www.homelessidproject.org](http://www.homelessidproject.org). |
| A New Leaf | 480-969-4024 | 868 E. University Dr., Mesa, Arizona 85203 | Summary: Give resources, including homeless and domestic violence shelters with services, affordable housing solutions, behavioral health, foster care, counseling, financial literacy coaching, and basic needs.  Website: <https://www.turnanewleaf.org/> |
| Phoenix Cares Program | 602-262-6152 | **REPORT LINE** | Summary: PHX C.A.R.E.S. is a coordinated response to work with neighborhoods and individuals experiencing homelessness to educate and focus on solutions. ​​  E-mail: [PHXCares@phoenix.gov](mailto:PHXCares@phoenix.gov)  Website: <https://www.phoenix.gov/phxcares> |
| **FINANCIAL ASSISTANCE** | | | |
| St. Vincent De Paul | 602-254-3338/  602-261-6883 | 320 W. Watkins  Phoenix, AZ 85003 | Summary: To prevent families from having to experience homelessness, plus the emotional trauma and “life recovery” challenges that go with it, St. Vincent De Paul provides one-time assistance for rent, mortgage and utility bills.  If funds are un-available assistance or if you need with PAST DUE UTILITY BILLS/RENT with a written EVICTION notice  Weekday Hours: By appointment only  Weekend Hours: Closed  Website: <https://www.stvincentdepaul.net/programs/homelessness-prevention> |
| Salvation Army | 602-267-4127 | 2707 E. Van Buren, Phoenix, AZ 85009 | If funds are available- Past due utility bills/ Rent with written eviction notice or Food Needs-Client or CM should call first to verify funds are available.  Hours: Mon-Fri | 8AM-4PM  Website: <https://www.salvationarmyphoenix.org/> |
| **City of Phoenix Family Service Centers**  John F. Long Family  Service Center  3454 N. 51st Ave  Phoenix, AZ 85031  602-262-6510  Sunnyslope Family  Service Center  914 W. Hatcher  Phoenix, AZ 85021  602-495-5229 |  | **620-534-2433 or 602-534-AIDE**  **First step for assistance call above number. DO NOT CALL INDIVIDUAL CENTERS**  Travis Williams Family Service Center  4732 S. Central  Phoenix, AZ 85040  602-534-4732 | Summary: Emergency financial assistance services are available to city of Phoenix residents in crisis situations.  Available services include:   * Eviction Prevention * Move-in Assistance * Emergency Utility Assistance * Emergency Rental Assistance * Housing Repair Referrals   Applicants must:   * Be a Phoenix resident * Provide proof of residency and citizenship   **To make appointments for utility, rent, mortgage assistance call 620-534-2433 or 602-534-AIDE**  Must call on Monday mornings 8am - Every week to see if there are funds available. **No walk-ins at the centers**, must be by appointment only.  Website: <https://www.phoenix.gov/humanservices/programs/emergency> |
| SOAR/ Social Security Assistance | **MUST GO IN PERSON** | 220 S. 12th  Phoenix, AZ 85007 | Summary: SAMHSA’s SOAR program increases access to Social Security disability benefits for eligible children and adults who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or co-occurring substance use disorder.  **LOCATED inside LODESTAR DAY CENTER**- SOCIAL SECURITY Disability APPLICATION ASSISTANCE / Clients screened 1st and 3rd Wednesday of the month.  Website: <https://www.samhsa.gov/homelessness-programs-resources/grant-programs-services/soar> |
| Social Security | 1-800-772-1213 | Various Locations | Call to find out eligibility for benefits, schedule appointments.  **As of March 17, this office at 250 N Seventh Ave Suite 100 Phoenix, Arizona 85007 will be closed until further notice due to COVID-19. We are still accepting mail and online applications.**  Website: <https://www.ssofficelocation.com/phoenix-social-security-office-so36> |
| Chicanos Por La Causa (CPLC) Terri Cruz Social Service Program | 602-257-0700 | 1112 E Buckeye Rd.  Phoenix, AZ 85034 | Emergency Financial Assistance for funeral assistance, mortgage-utilities payments.  Website: <https://www.cplc.org/> |
| SRP Share | 602-236-3000 | Corporate Office:  1500 N. Mill Ave.  Tempe, AZ 85281-PAB272 (mail code) | Summary: Help sign customers up for a discount and/or programs to help them save, reduce and manage their SRP bills. They offer assistance with utility bills through various federal, state and local programs.  Number listed is for SRP Admin Resources and can help with all of the above Mon.-Fri. 8am-5pm. After hours can call the 24hr customer services line 602-236-8888 who can sign them up for discounted services and make payments. (They no longer have payment offices but can do by phone or online.  **SRP Share program is administered by the Salvation Army in whatever city they reside. Need to contact the local Salvation Army.**  Website: <https://SRPnet.com/> |
| Friendly House | 602-345-0167 | 723 S. 1st Street  Phoenix, AZ 85003 | Utility and rental assistance is the first Thursday of each month, from 9-12noon. Call to schedule appointment  Website: <https://www.friendlyhouse.org/family-services> |
| Arizona Department of Economic Security – SNAP (Food stamps) | Glendale  623-931-5640  Glendale  623-842-6300  Phoenix  623-245-6310  Peoria  602-771-0011  Main line  1-855-777-8590 | 4323 W. Olive Ave., Glendale, 85302  6010 N 57th Dr., Glendale, 85301  4522 W. Indian School Rd., Phoenix, 85031  8990 W. Peoria Ave., Peoria, 85345  Main line  855-777-8590 | Summary: Nutrition Assistance (formerly the Food Stamp Program) is Arizona’s program for the Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP). Nutrition Assistance supports families to prevent under-nutrition in Arizona.  Additional info:  **Emergency Allotment Extended to July**  All eligible Nutrition Assistance households will receive the maximum benefits allotted for their household size for July, as a continuation of the emergency allotment distributed the three months following the passage of the Families First Coronavirus Act.  **Work Requirements Are Suspended**  Following federal guidance, work requirements for Nutrition and Cash Assistance recipients are temporarily suspended while the COVID-19 pandemic continues to affect employment opportunities. *The DES website is not the main source of information for Tribal TANF work requirements. Tribal TANF work requirements have been suspended, please contact your Tribal TANF program for more information.*  **Extended Certification**  If you were due to renew your benefits in March, April, May or June of 2020, you will not need to contact DES to reapply for an additional six months, following a waiver approved by the USDA Food and Nutrition Service. Mid Approval Contacts in March, April, May and June have also been suspended. July certification has been extended one month to August 2020  Website: <https://des.az.gov/services/basic-needs/food/nutrition-assistance> |
| Arizona Department of Economic Security – TANF (Cash Assistance) | Glendale  623-931-5640  Glendale  623-842-6300  Phoenix  623-245-6310  Peoria  602-771-0011  Main line  1-855-777-8590 | 4323 W. Olive Ave., Glendale, 85302  6010 N 57th Dr., Glendale, 85301  4522 W. Indian School Rd., Phoenix, 85031  8990 W. Peoria Ave., Peoria, 85345  Main line  855-777-8590 | Summary: Cash Assistance may be provided to needy families with dependent children. Eligibility for the Cash Assistance program is based on citizenship; qualified noncitizen resident status; Arizona residency; limits on resources and monthly [income eligibility guidelines](https://des.az.gov/services/child-and-family/cash-assistance/cash-assistance-ca-income-eligibility-guidelines).  **Screen eligibility**  You can use the [screen for eligibility(link is external)](http://www.arizonaselfhelp.org/) website to see if you qualify for Cash Assistance, however, the best way to know if you are eligible is to submit a completed application for benefits and go through the application process.  **Information needed to apply:**  Whether you are applying for the first time, or renewing your benefits, you may need one or more of the following pieces of information to complete your application:   * Proof of citizenship and identity for everyone who is applying for benefits. * Alien Registration Cards, if there are non-U.S. citizens applying for benefits in your household. * Social Security numbers for everyone, or proof that a Social Security number has been applied for. * Proof of relationship, birth certificates may be used. * Name, address & daytime phone number of landlord or neighbor. * A statement verifying your address and the names of everyone living with you. The statement must be made by a non-relative who doesn’t live with you. It must be signed, dated and include that person's address and telephone number. * Proof of ALL money your household received from any source last month and this month. * Proof that your employment ended and last date paid. * Bank or credit union (savings or checking) complete statement for the most recent month. * Proof of savings bonds, securities, retirement plans and life insurance. * Proof of rent/mortgage and utility bills (electric, water, gas, etc.) for the most recent month. * Proof of childcare expenses for the most recent month.   **Submitting your application**  Submitting your completed application and required documentation starts the application process. Once your application is received, it will be reviewed to determine if you qualify for benefits. The following are ways that you can apply:   1. Complete and submit an [online application through Health-e-Arizona Plus](https://des.az.gov/services/basic-needs/food-assistance/applying-nutrition-assistance/health-e-arizona-plus-application). 2. Download the [Application for Benefits with KidsCare Application Addendum](https://des.az.gov/sites/default/files/dl/FAA-0001A.pdf?time=1594427624434) and turn it in by mail or fax. 3. Call (855) 432-7587 to request a paper application be mailed to you. After receiving and completing the application, turn it in by mail or fax.   Website: <https://des.az.gov/services/child-and-family/cash-assistance> |
| Credit Counseling- Money Management International | 866-889-9347 | 2401 W Peoria Ave,  Ste. 120  Phoenix, 85029 | Summary: Services offered include credit counseling, debt management plans, foreclosure counseling, homebuyer counseling, credit report reviews, reverse mortgage counseling, post-disaster financial recovery, and bankruptcy counseling and education.  Website: <https://www.moneymanagement.org/services> |
| Catholic Charities Affordable Housing – Housing for Hope | 623-934-7579 | 4747 7th Avenue, Phoenix AZ 85013 | Summary: Housing for Hope opened its doors to address the need for affordable housing. With one affordable housing unit for every 100 low-income families, low-rent housing is crucial for preventing homelessness.  To meet the demand for affordable housing, Housing for Hope offers family-oriented communities as well as homes for seniors and individuals in central Arizona.  Website: [www.catholiccharitiesaz.org/phoenix/affordable-housing](http://www.catholiccharitiesaz.org/phoenix/affordable-housing) |
| GLENDALE SERVICES | | | |
| Glendale Community Action Program (CAP) | 623-930-2854 | 5850 W. Glendale Ave.  Glendale, AZ 85301 | Summary: Community Action Program (CAP) provides various types of assistance to prevent homelessness, such as case management, information and referral to local social service agencies. CAP provides direct financial assistance for those households that are eligible.  Call 623-930-2854 on Mondays at 9AM for appointment information on utility, rent and mortgage assistance only. They also have an ESG Homeless program – call main number for more information.  Website: <https://www.glendaleaz.com/live/city_services/citizen_assistance_programs/apply__register_for/utility_assistance> |
| The Salvation Army Glendale Corps | 623-934-0469 | 6010 W. Northern Ave. Glendale, AZ 85301 | Summary: Provides basic needs when available, including food boxes, clothing, baby formula, diapers and utility bill payment assistance.  Hours: Mon, Wed-Fri | 9:30AM-2:30PM and Tues 9:30AM-12PM.  Website: <https://glendale-az.salvationarmy.org/> |
| Glendale Community Housing | 623-930-2180, option 3 | 6842 N 61st Ave, Glendale, 85301 | Summary: Glendale Community Housing is responsible for addressing the rental housing needs of Glendale residents who cannot afford housing in the private market.  Applications by phone only  Applications are accepted during specified times by calling the dedicated application line at 623-930-2199. **This line is only active during specified time periods when applications are being accepted.** When calling your name and address will be taken and an application will be mailed out to you.  Hours: Mon - Fri 8AM – 5PM  Website: [www.glendaleaz.com/housing](http://www.glendaleaz.com/housing) |
| EAST VALLEY SERVICES | | | |
| Vista del Camino Community Action Program | 480-312-2323 | 7700 E Roosevelt St. Scottsdale AZ 85257 | Summary: Performs needs assessments and offers assistance with basic needs, food boxes, rental assistance for eviction prevention, utility assistance, and many other services.  Additional info: The city continues to serve the public throughout situations like the coronavirus (COVID-19) outbreak and is closely tracking the situation to ensure that city staff and the public are protected.  The Vista del Camino Community Center is **closed**.  However, the [Vista del Camino Food Bank](https://www.scottsdaleaz.gov/human-services/vista-del-camino/food-bank) is open by appointment to distribute food boxes and for emergency assistance – call 480-312-2323 to schedule. Emergency Assistance and Career Center services are also available via phone or by virtual services.  Hours: 8AM-5PM. **Must be a Scottsdale resident**  Website: <https://www.scottsdaleaz.gov/human-services/vista-del-camino> |
| The Salvation Army Tempe Corps | 480-967-8649 | 714 S. Myrtle Ave.  Tempe, AZ 85281 | Summary: Emergency assistance for families in need including food boxes and other emergency needs.  Hours: Mon-Thurs | 9AM-12PM & 1pm-4pm, Fri 9am-12n & 1pm-2pm  Food Boxes: Mon-Thurs 1pm-3pm & Fri 9am-11:30am, plus a utility statement and a State I.D. also required.  Utilities Assistance for Tempe & Guadalupe Mondays 9am-11am; for Scottsdale Fridays 9am-11am.  Website: <https://tempe.salvationarmy.org/tempe_corps/> |
| Tempe Community Action Agency | 480-422-8922 | 2146 E. Apache Blvd.  Tempe, AZ 85281 | Summary: Utilities and rent payment assistance, referrals to other services for low income Tempe residents.  Rent/mortgage assistance call for appointment 480-387-1375 at 8am on the 1st Friday of every month.  For utility & water assistance go to website: tempeaction.org and download packet to be completed and dropped off at address listed  Food Boxes: 9AM-12PM on the 3rd Saturday of the month.  Website: <https://tempeaction.org/> |
| Friendly House Emergency Services | 602-345-0167 | 723 S, 1st Ave  Phoenix, AZ 85003 | Staff will only assist those with rent/utility payments who call and leave a message on the 1st Thursday of each month between 9:00am-11:00am.  Food Boxes Mon-Thurs | 8:30AM-11AM. For further referrals dial 211 at number given  Website: <https://www.friendlyhouse.org/family-services> |
| The Salvation Army Mesa Corps Community Center | 480-962-9103 | 241 E. 6th St.  Mesa, AZ 85201 | When calling choose Social Services. To receive services must live in Mesa Area.  Assistance with food boxes Mon-Fri 8am-12noon.  If funds available, utility and rent assistance. Can call Mon-Fri to see if funds are available.  Website: <https://mesa.salvationarmy.org/mesa_corps/> |
| WEST VALLEY SERVICES | | | |
| Tolleson Community Action Program | 623-936-2760 | 9555 W. Van Buren Tolleson, AZ 85345 | Summary: Assists with one month past due on rent or mortgage or first month’s rent with utilities. Limited to residents of Tolleson who pay City of Tolleson water or utilities. Mon-Fri 8am-5pm  Additional info: All city facilities are closed and services are being conducted via phone, email and/or online.  City Hall phone hours: Monday-Friday 9:30 a.m. to 5 p.m. 623-936-7111.  Website: <https://www.tollesonaz.org/338/Community-Action-Program---CAP-Office> |
| Maricopa County Community and Rental Assistance | 602-372-0728 | 8335 W. Jefferson St.  Peoria, AZ | Summary: Assists individuals and families with low income with basic needs through financial assistance.  **Number listed is information line only and provides phone numbers to area CAP offices**. This number will provide phone numbers for area CAP offices to help those living within Maricopa County but not for cities of Phoenix, Glendale and Mesa, although will provide numbers for those cities as well as east/west valley and outlying areas of Maricopa County.  Website: <https://www.maricopa.gov/451/Get-Help-Paying-Utility-Rental-Bills#:~:text=The%20Community%20Services%20Division%20administers,Phoenix%2C%20Mesa%2C%20and%20Glendale.&text=Phoenix%3A%20Family%20Services%20Centers,Mesa%3A%20MesaCAN> |
| West Valley Partners in Caring | 480-654-4539 | 17200 N. Del Webb Blvd  Sun City, AZ | Summary: Provides emergency food boxes, limited utility payment assistance to people in need/ and job readiness. Call and leave name and number for assistance.  Website: <http://www.alcsuncity.org/> |
| Avondale Community Resource Center, Community Action Program | 623-333-2703 | 328 Western Ave  Avondale, AZ 85323 | Summary: Provides utility assistance, housing assistance, and referrals to community resources. Offers a home repair/weatherization program for owner-occupied housing. Services provided to West Valley: Avondale, Goodyear, Litchfield Park, and pockets of Laveen.  Can assist in enrolling in different programs such as: WIC, SNAP, Kidscare, and I-Help homeless shelter.  Hours: Walk-ins Mon-Thurs | 8AM-7PM & Fri 9AM-5PM and 3rd Saturday of every month 9AM-1PM  Website: <https://www.avondaleaz.gov/government/departments/neighborhood-family-services/family-services/community-action-program> |
| Buckeye Community Action Program  Service area includes Buckeye, Park Wahalla, Rainbow Valley, Tonopah and Wintersburg. | 602-506-1111 | Buckeye Senior Center  201 E Centre Ave  Buckeye, AZ 85326 | Summary: Provides case management for individuals, homeless and families with low income. Provides basic needs including clothing, home delivered meals, and food boxes.  Limited funding for rent/mortgage assistance and electric utility bill payment assistance. Need to complete assistance intake packet. Can pick up packet at Senior Center on Thursdays 8:30am-3:30am. Only a completed packet will be accepted which includes **ALL** requested information and documentation.  Rent & mortgage assistance phone line is only open on the 1st Monday of the month and only between 8:00am-8:30am to check to see if funds are available.  Additional info: Buckeye Community Center is closed due to COVID-19 procedures.   * Meal delivery and medical transportation will continue as scheduled * Residents who enjoy their meals at the Senior Center can now pick them up at the center, or have them delivered to their home * All other programs and events at this location are cancelled till further notice |
| **SUPPORT GROUPS** | | | |
| Crisis Pregnancy Centers of Greater Phoenix | Admin. Office  (602) 508-3340 | Administrative Offices:  10555 N. 58th Drive  Glendale, AZ 85302  602-508-3340  **CENTERS:**  Tempe  605 E. Broadway Rd  Tempe, AZ 85282-1404  480-306-4612  Phoenix  1907 W Camelback  Phoenix, AZ 85015  602-368-4922  Glendale  10555 N. 58th Drive  Glendale, AZ 85302  623-486-5232  Mesa  1818 E. Southern Ave 13A  Mesa, AZ 85204-5251  480-733-2740 | **Crisis Pregnancy Centers of Greater Phoenix** is a Christian ministry focused on promoting the values of the sanctity of human life, pre-marital abstinence, and marital fidelity to our community.  We offer free pregnancy testing, ultrasounds, abortion information, and risks counseling in a confidential, caring environment. Call your nearest Center for an appointment or more information.  LifePath is the education, healing and restoration component of our ministry. Through our LifePath program we offer Earn While You Learn childbirth and parenting classes, men's mentoring, and post-abortive recovery groups.  ChurchEquip program, offers churches a wide variety of resources to help promote the Sanctity of Human Life and a Biblical view of sexual integrity. Also a resource for helping churches shepherd young people through an unintended pregnancy, offering help designed to bring about forgiveness, reconciliation and restoration. Contact Pastor Alan Thompson at athompson@cpcphoenix.org for more information on ChurchEquip.  Available to bring our life-affirming message to public and charter schools, churches and youth groups advocating for sexual risk avoidance, abortion information and healing for brokenness. Contact Michelle Tussing at 480-247-3684 for more information on school programs.  **First Image Prenatal Clinic** provides full prenatal care services through delivery, in our **Mesa and Glendale Centers.**  Website: [www.cpcphoenix.org](http://www.cpcphoenix.org) |
| **PAL** – Parents of Addicted Loved Ones | Office number  602-512-1454  (8AM–5PM MST)  (general admin questions)  Help number  480-300-4712 (8AM-8PM MST) | Admin. Office  PalGroup  11225 N 28th Dr.  Suite B102  Phoenix, AZ 85029-5648 | Parents of Addicted Loved Ones is a parent support group providing hope, guidance, and addiction education to those who are affected by addiction  E-mail: [info@palgroup.org](mailto:info@palgroup.org) (inquiries to start a meeting or general information on PAL)  If there are no meetings the area, PAL can provide free training, a mentor, and all the supplies needed to begin a PAL Meeting Group in your community.  If not ready to start a meeting in your area, check out one of our Phone In Meetings.  Website: [www.palgroup.org](http://www.palgroup.org) |
| Beyond Fear to Freedom | 480-225-2281 | First Christian Church  6750 N. 7th Ave  Phoenix, AZ 85013  If you need help with directions or transportation, please contact us at  480-225-2281. | Every Friday evening, we gather to share a meal and to spend time together. Dinner is served from 5:30PM - 6:00PM. At 6:30, our program begins, and we learn about the key issues and ideas that hold us in destructive cycles.  **We meet at First Christian Church, 6750 N. 7th Ave, Phoenix, AZ 85013**.  We provide childcare. Bring your kids for dinner, and at 6:15 they head off to be cared for by safe, caring leaders who are here to help.  Additional info: Is there a man in your life that wants to come? Bring him! Our BFF group of men join together for dinner and worship, then break off into their own group to discuss the teaching. Everything that’s happening in the main meeting happens with the guys.  Website: <https://beyondfeartofreedom.org> |
| SISTERS Ministries | 602-684-3458  For location nearest you | Mailing Address:  P. O. Box 41214  Phoenix, AZ 85080 | Summary: A unique outreach to women formerly incarcerated. We provide the opportunity to connect and discover resources that will help women to grow and flourish in a new life.  This is done by offering a weekly support meeting that provides an opportunity to meet other women, participate in Bible study and receive information on food, housing and employment opportunities. They offer free of charge through their SISTER’s Closet the following if available: Clothing, gently used, make-up for all skin tones, & hygiene items.  Website: <https://sisterministries.org/> |