

Notice of Section 504/ADA Rights

The Phoenix Rescue Mission's (PRM) Americans with Disabilities Act (ADA) Compliance Program coordinates implementation to ensure that individuals with disabilities have an equal opportunity in job application procedures, employment practices, and access to all facilities, programs, activities, and services.

It is the policy of PRM that no qualified individual with a disability is excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any of its programs, services, or activities as provided by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA). PRM further assures that every effort will be made to provide nondiscrimination in all of its programs, services, and activities regardless of the funding source.

PRM is committed to operating in accordance with the ADA and related nondiscrimination obligations such as these:

- (Employment) Title I of the ADA
- (State & Local Government) Title II of the ADA
- Section 504 of the Rehabilitation Act of 1973
- Title II of the Americans with Disabilities Act
- Title VI of the Civil Rights Act of 1964

Section 504/ADA Compliance Plan

It is a requirement under Section 504 and the Americans with Disabilities Act to develop a transition plan when structural changes to existing facilities and pedestrian right-of-way locations are necessary in order to make a program, service, or activity accessible to individuals with disabilities. For a copy of PRM's current Section 504/ADA Compliance Plan, please reach out to PRM's Section 504 Coordinator, Zack Snook, at accessibility@phxmission.org.

The Right to Make a Complaint to PRM

Clients have the right to make a complaint to PRM without fear of retaliation. If a client has been retaliated against for making a complaint, they should reach out PRM's Compliance and Privacy Officer, Jared Miller, at compliance@phxmission.org or through email at (602) 346-3357.