

# PHOENIX RESCUE MISSION

## Volunteer FAQs

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**How do I start the process of becoming a volunteer?** The first step is to go to [prm.volunteerhub.com](http://prm.volunteerhub.com) and create an account. You may then sign-up for available opportunities.

**What is the age requirement for volunteering?** All minors, under the age of 18, must have a Youth Volunteer Authorization and Liability Release completed and be accompanied by an adult. The minimum age requirement for service at Hope For Hunger Food Bank is 12 years of age and for any type of food service children must be 14 years of age. Parents may bring children of any age to our Community Engagement events and are fully responsible for their children's participation and attendance. *Please make sure to create an account for each minor that is volunteering at [prm.volunteerhub.com](http://prm.volunteerhub.com)*

**How can I track my hours for school community service volunteering?** Youth needing to verify their hours for school volunteer service should create their own accounts in [prm.volunteerhub.com](http://prm.volunteerhub.com). After serving, go to MY ACCOUNT, MY HOURS to see and print your volunteer hours.

**What locations are available to serve as a volunteer?** There are opportunities across the Mission at the Transforming Lives Center, the Changing Lives Center, the Mission Support Center, Hope for Hunger Food Bank, Mission Possible Cookies and with our Community Engagement Events.

**How do I schedule a group activity for a business, church or community group?** There are a number of group activities listed in [prm.volunteerhub.com](http://prm.volunteerhub.com). After reviewing possible opportunities please contact Volunteer Services, [volunteer@phxmission.org](mailto:volunteer@phxmission.org), (602) 346-3363 to reserve the number of needed slots for your group or to explore other opportunities that may not be listed.

**What opportunities do you have available to serve?** We have two different categories of service - General Service Opportunities and High Impact Partner opportunities. Our General Service opportunities are available to all volunteers who have created an account in [prm.volunteerhub.com](http://prm.volunteerhub.com). They include activities like assisting at our Hope for Hunger Food Bank, serving a meal at one of our centers and participating in our community engagement events. Our High Impact Partner opportunities, such as mentoring, tutoring or teaching, require a background check and an interview. Some opportunities may have additional requirements.

**Do I need to schedule in advance to serve or can I just show up?** We require all volunteers (including minors) to create an account in [prm.volunteerhub.com](http://prm.volunteerhub.com) and schedule in advance. This allows us to plan for and staff our events appropriately.

**How do I find out about High Impact Partner opportunities that are not listed in [prm.volunteerhub.com](http://prm.volunteerhub.com)?** We are always looking for mature, Christ followers, to engage with our clients and serve in our programs. Many of these opportunities will be listed on our website, [phoenixrescuemission.org](http://phoenixrescuemission.org), How Can You Help. Please contact Volunteer Services, [volunteer@phxmission.org](mailto:volunteer@phxmission.org), (602) 346-3363 to explore opportunities.

**Can I serve at Phoenix Rescue Mission if I have a criminal history?** Having a criminal history does not necessarily prevent you from being able to serve. Please indicate this when you create your account in [prm.volunteerhub.com](http://prm.volunteerhub.com) so that we can reach out to you to discuss your service further.

**What should I wear?** Please dress appropriately for the conditions and performance of your volunteer duties. Volunteers should be in modest attire, with NO tank tops/spaghetti straps. For safety reasons, closed toed shoes should be worn for all food service, food bank and community engagement activities. PRM reserves the right to ask volunteers to change or leave the property if clothing is inappropriate.

**Can I complete my court-ordered community service at Phoenix Rescue Mission?** At this time Phoenix Rescue Mission does not have a court-ordered community service program.